

# iSupplier Training Manual

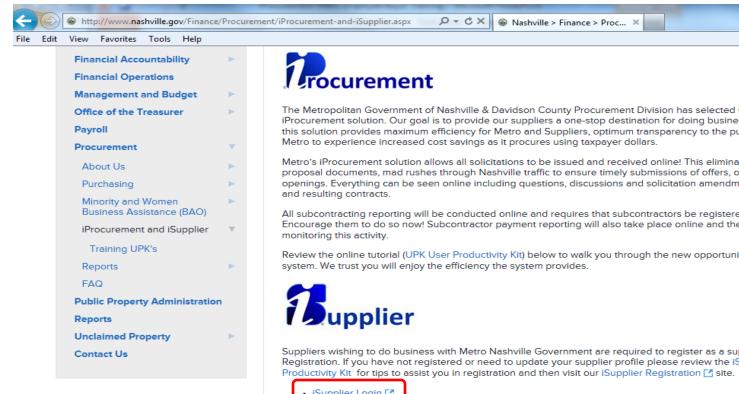
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### Login to iSupplier

### YOU MUST USE INTERNET EXPLORER 9 (or previous version) or Firefox!

Go to: http://nashville.gov/Finance/Procurement/iProcurement-and-iSupplier.aspx



### Contact Us

Via Express Mail Suite 112, Lindsley Hall 730 2nd Avenue South

Click: iSupplier Login

The Metropolitan Government of Nashville & Davidson County Procurement Division has selected Oracle Procurement Software as its iProcurement solution. Our goal is to provide our suppliers a one-stop destination for doing business with Metro Nashville. We believe this solution provides maximum efficiency for Metro and Suppliers, optimum transparency to the public, and creates opportunities for

Metro's iProcurement solution allows all solicitations to be issued and received online! This eliminates the costly investment in proposal documents, mad rushes through Nashville traffic to ensure timely submissions of offers, or the need to be present for bid openings. Everything can be seen online including questions, discussions and solicitation amendments. The same is true for awards

All subcontracting reporting will be conducted online and requires that subcontractors be registered before solicitation submissions. Encourage them to do so now! Subcontractor payment reporting will also take place online and the Business Assistance Office will be

Review the online tutorial (UPK User Productivity Kit) below to walk you through the new opportunities and learn to navigate the

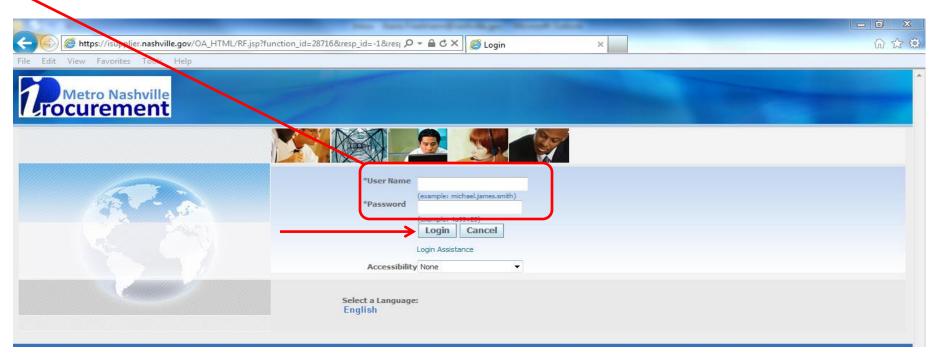
Suppliers wishing to do business with Metro Nashville Government are required to register as a supplier in Oracle iSupplier Registration. If you have not registered or need to update your supplier profile please review the iSupplier Online Training Tool - User

- iSupplier Login
- ACH Credit Form
- W-9 Form With Signature

For additional questions about supplier registration e-mail iSupplier@nashville.gov .

Make sure you are using Internet Explorer (or previous version) or Firefox.

### Enter User Name (email address of the user account) and Password then Click "Login"



If you have misplaced your password, please follow instructions for resetting your password. The system will lock you out if you attempt to login and fail five (5) or more times. At this point, you will need to reset password (instructions follow). Please contact <a href="mailto:isupplier@nashville.gov">isupplier@nashville.gov</a> to receive a manual password reset if you continue to experience login issues.

### What is my Username and Password?

### **Username**

Username for iSupplier is the email address of the user setup with a user account in the Contact Directory.

If you are unsure who has a user account, please email <a href="mailto:isupplier@nashville.gov">isupplier@nashville.gov</a> and provide the following information:

- Company Name
- Your Name
- Company Tax ID Number
- Request to know who has a user account

### **Password**

Passwords are not something available to the Procurement staff. If you do not remember your password, please follow the instruction for resetting your password (instructions follow).

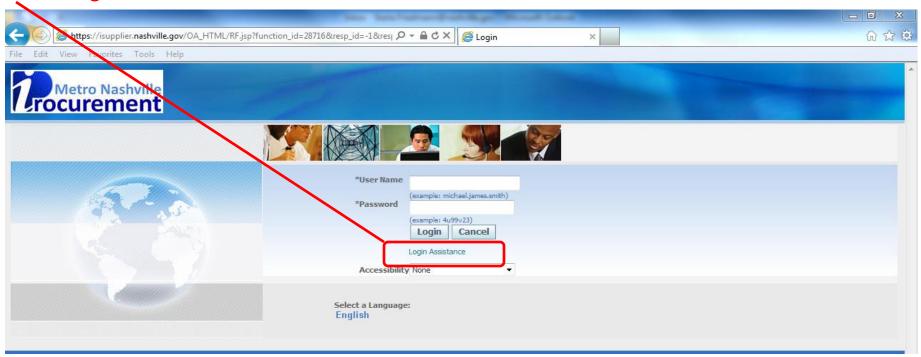
Your password must meet the following qualifications:

- Must be nine characters
- Must contain at least one number or special character
- Cannot contain back to back letters, numbers or characters (for example you cannot use "progress")
- Password is case sensitive

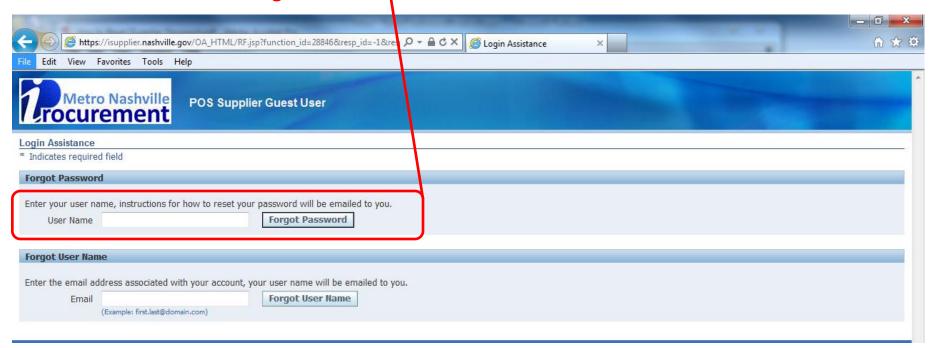
### **Reset iSupplier Password**

### YOU MUST USE INTERNET EXPLORER 9 (or previous version) OR FIREFOX!

Click: "Login Assistance" to Reset Password



### **Enter User Name and Click "Forgot Password"**



An email confirmation message will be sent to you stating that your password reset has been accepted. You should receive an email with instructions on how to reset within 10-15 minutes.

Please be sure you check your junk and / or spam folder if the email notification isn't received in your inbox.

Some email security settings will not allow emails with certain subjects or email addresses to come through the company firewall. The email account these messages are being sent from is actually <a href="mailto:eml-ebswfprod@nashville.gov">eml-ebswfprod@nashville.gov</a>. Any suggestion to whitelist an address should use that one.

### Your password reset email should look like the following:

**From:** Workflow Mailer [mailto:eml-ebswfprod@nashville.gov]

**Sent:** DATE AND TIME **To:** USER NAME

**Subject:** FYI: Password Reset

To **USER NAME** 

Sent DATE AND TIME

ID

Reset your password and follow the on-screen instructions. This email can be ignored in case you didn't request a password reset, the link is only available for a short time.

Click: "Reset your Password"

### This is the only time the hyperlink will work in an email notification.

Your password must meet the following qualifications:

- Must be nine characters
- •Must contain at least one number or special character
- Cannot contain back to back letters, numbers or characters (for example you cannot use "progress")
- Password is case sensitive

Remember: You can only use Internet Explorer 9 (or earlier version) or Firefox.

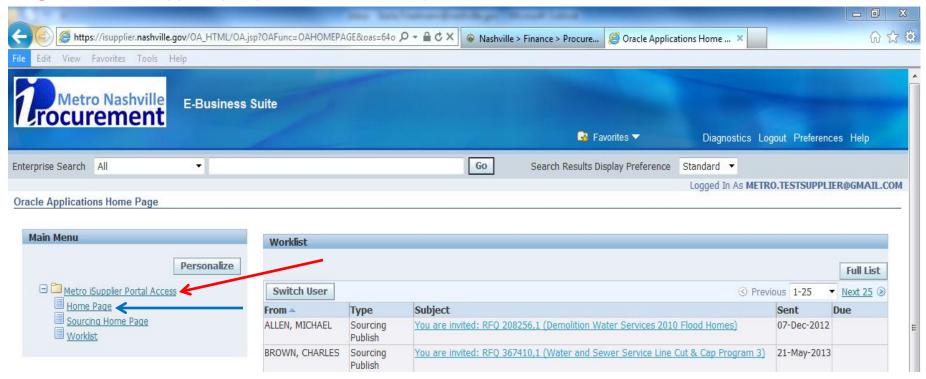
If you need additional assistance or have other questions, please contact isupplier@nashville.gov.

Now you should be able to login to the iSupplier system using the password you set.

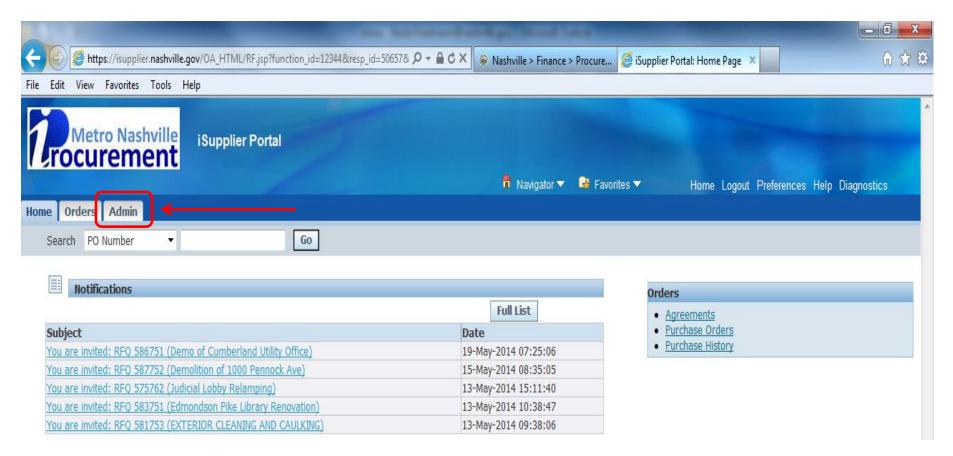
## Updating / Changing Address Information

### **Updating / Changing Address Information**

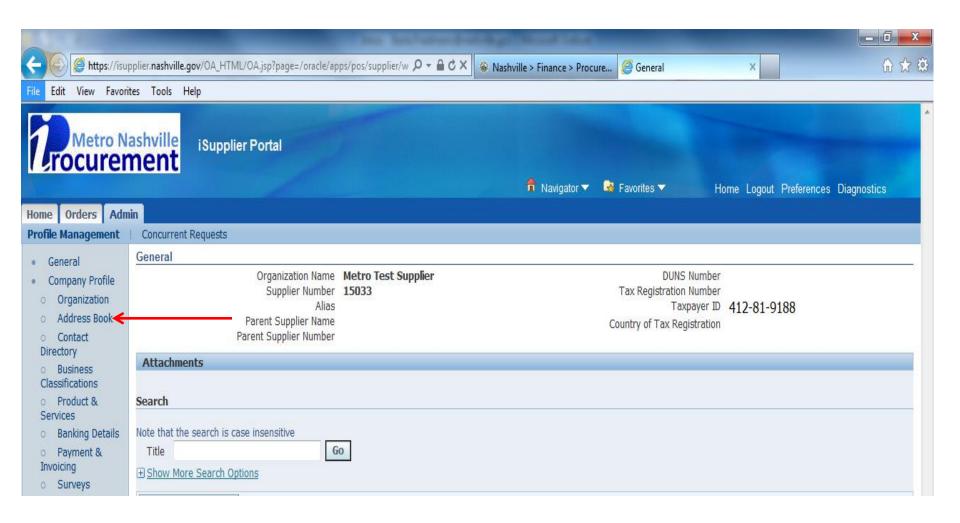
Login to Metro iSupplier (see previous instructions)



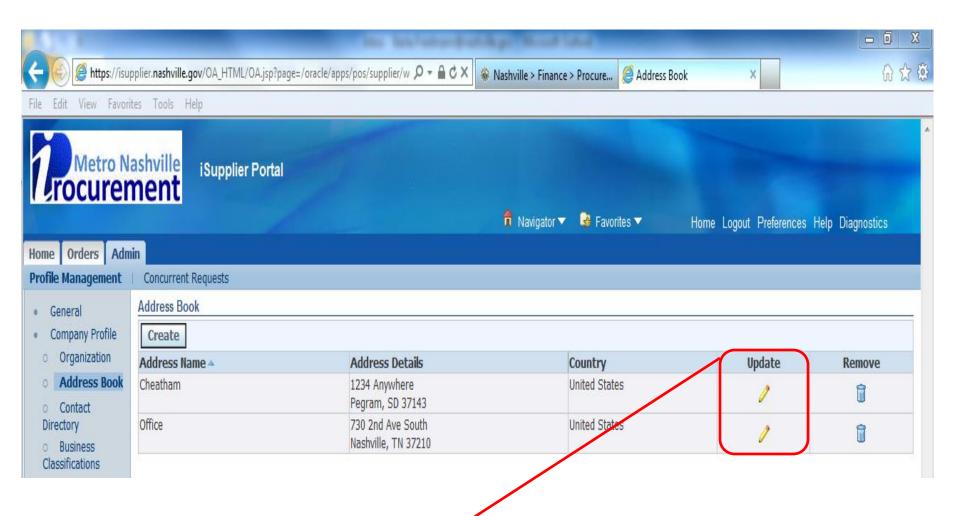
Click: "Metro iSupplier Portal Access" Click: "Home Page"



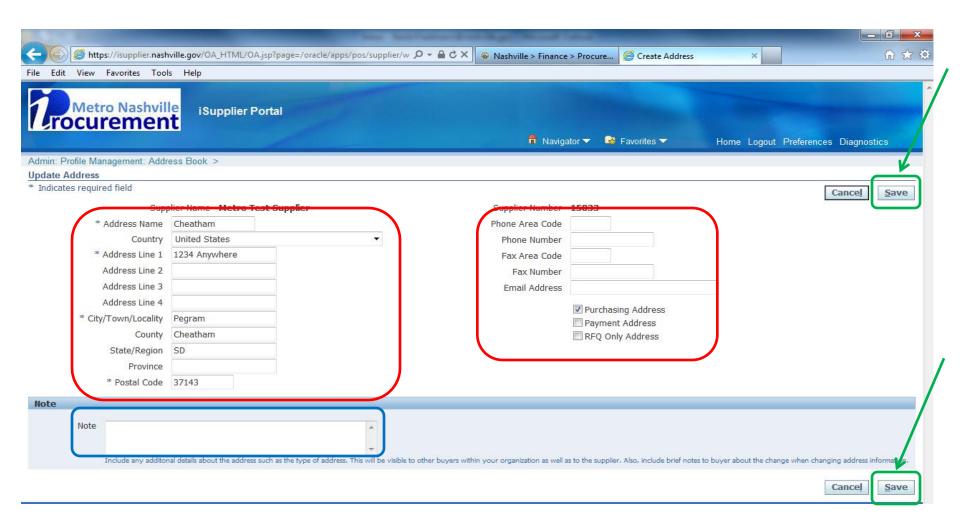
Click: "Admin" tab



Click: "Address Book"



Click: "Update Pencil" to select appropriate Address,



### Change / Update all applicable Address Information

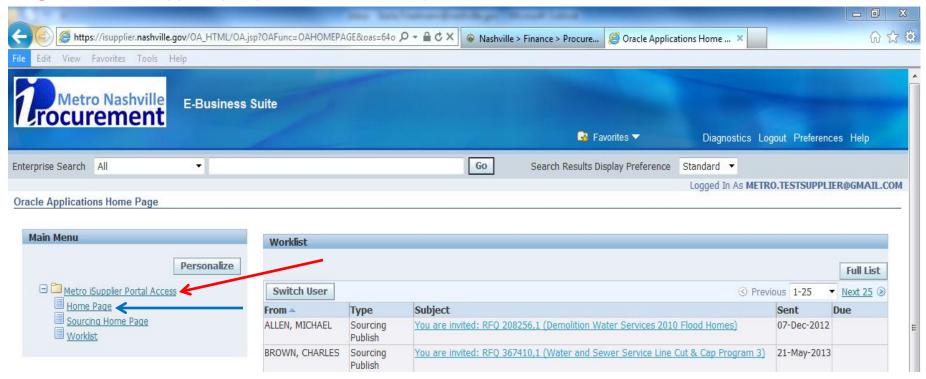
Enter desired information in the Note field (example: Moved to new location) Click: "Save"

### **End of Procedure!!**

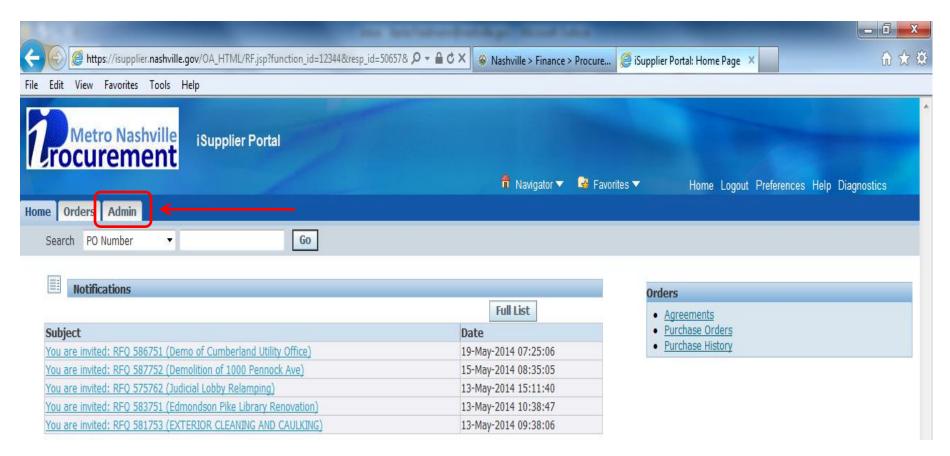
### Adding a New Contact

### **Adding a New Contact**

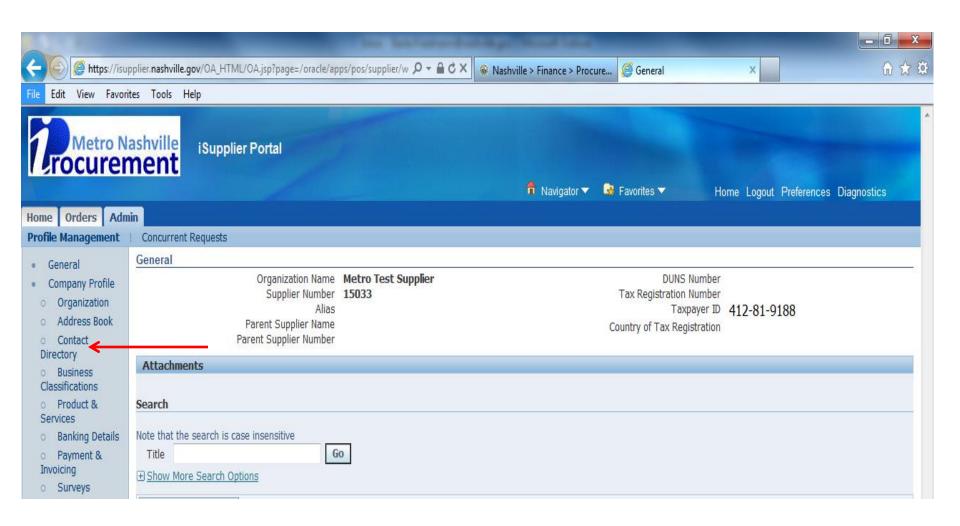
Login to Metro iSupplier (see previous instructions)



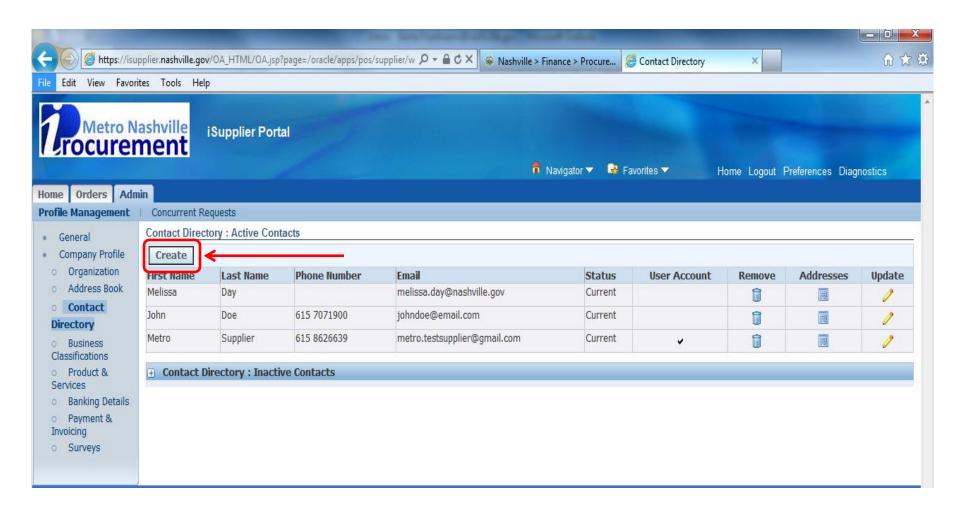
Click: "Metro iSupplier Portal Access" Click: "Home Page"



Click: "Admin" tab

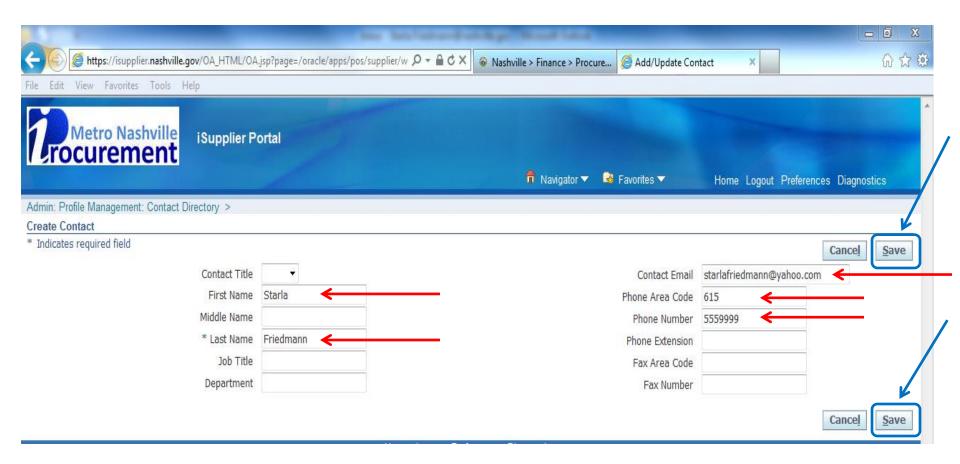


**Click: "Contact Directory"** 



### Click: "Create"

Note: iSupplier will send out email notifications regarding Bid Opportunities to the contact user account whose last name is first alphabetically. Vendors are strongly encouraged to set up a distribution email account within their company to ensure that correct individuals receive these notifications. Purchase Orders are sent electronically to all email addresses in the Contact Directory that have a user account.



Enter: First / Last Name, Contact Email and Phone Number (You may fill in other information fields but it isn't required.)

Click: "Save"

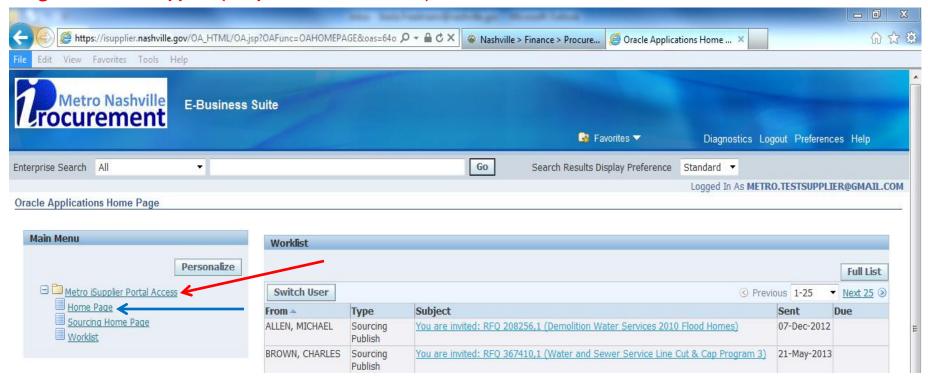
**End of Procedure!!** 

Note: iSupplier will send out email notifications regarding Bid Opportunities to the contact user account whose last name is first alphabetically. Vendors are strongly encouraged to set up a distribution email account within their company to ensure that correct individuals receive these notifications. Purchase Orders are sent electronically to all email addresses in the Contact Directory that have a user account.

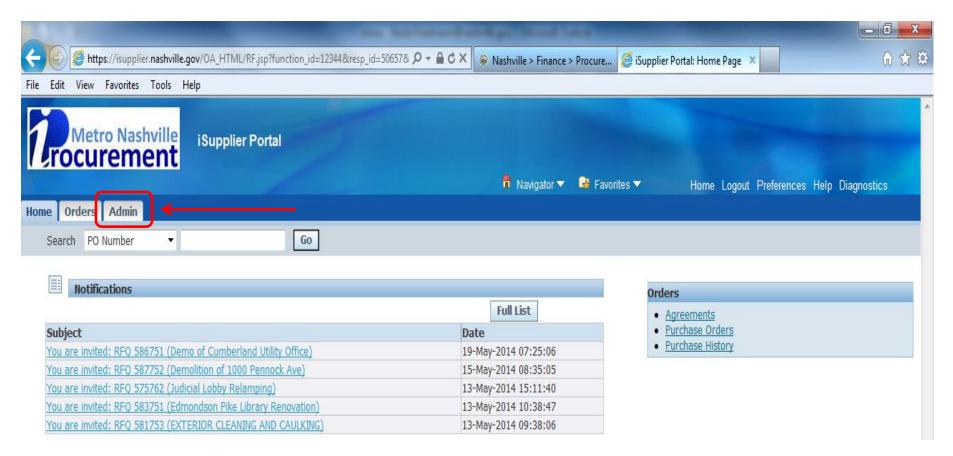
### Updating / Changing Contact Information

### **Updating / Changing Contact Information**

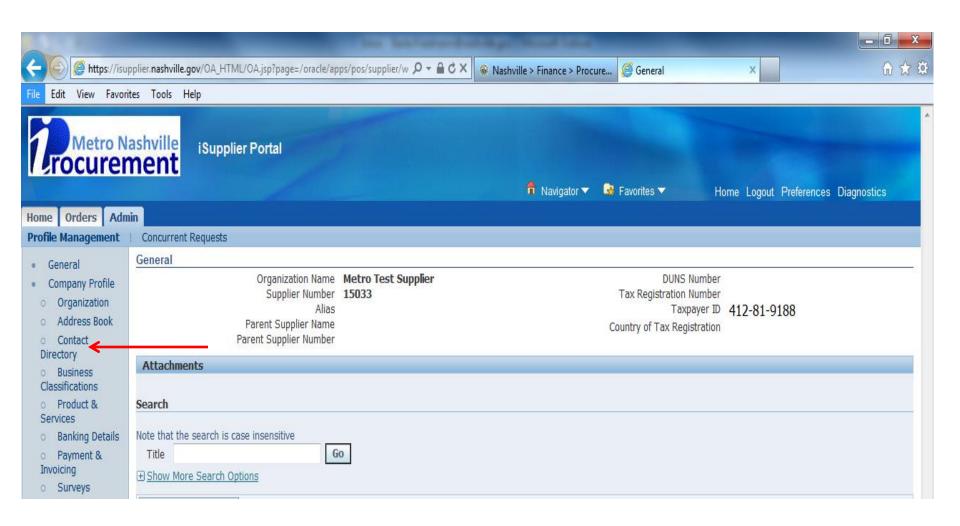
Login to Metro iSupplier (see previous instructions)



Click: "Metro iSupplier Portal Access" Click: "Home Page"

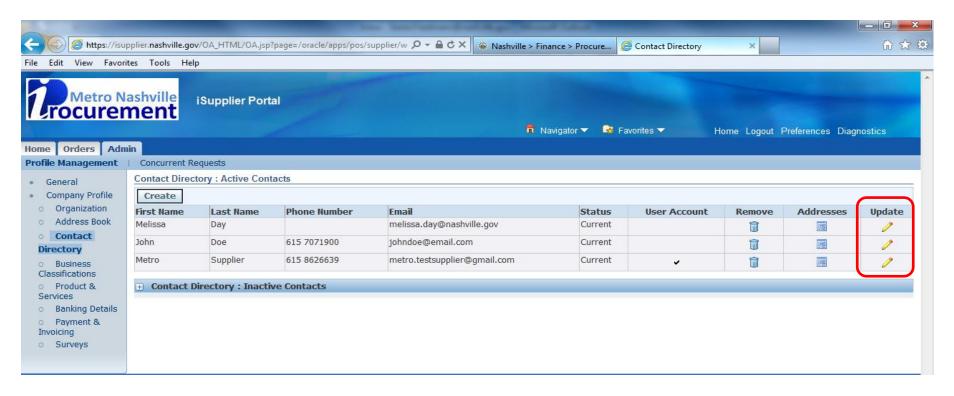


Click: "Admin" tab

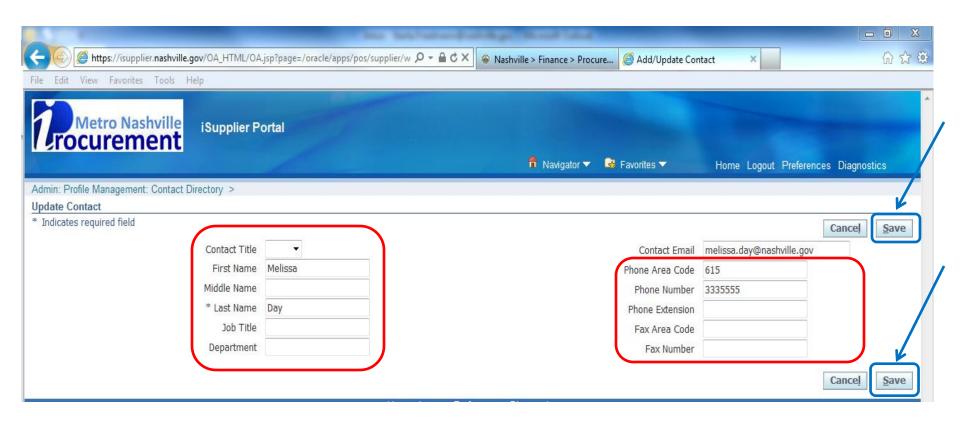


**Click: "Contact Directory"** 

All fields for Contacts without a "User Account" can be updated / changed. The "Email" for Contacts with a "User Account" cannot be changed. If the email for a Contact with a User Account changes, the existing account must be removed (inactivated) and a new User Account must created.



**Click: Appropriate "Update Pencil"** 



### Update / Change Desired Information Click: "Save"

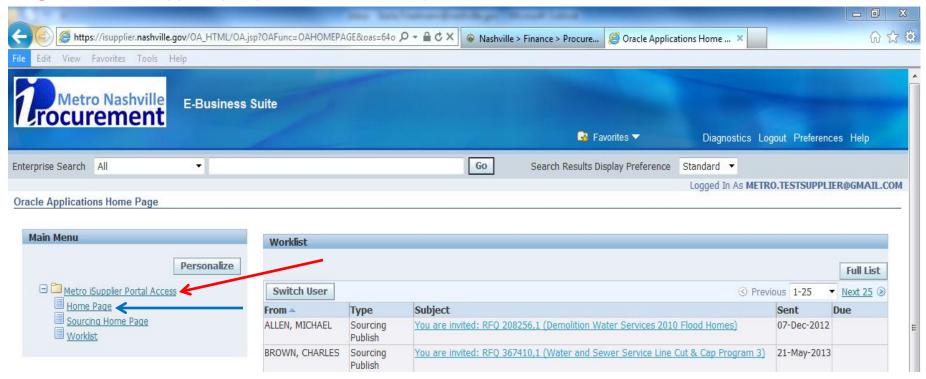
### **End of Procedure!!**

Note: The email for contacts with a user account should not be changed / updated. If the email for a user account has changed, a new user account will need to be created and the old user account will need to be removed / inactivated.

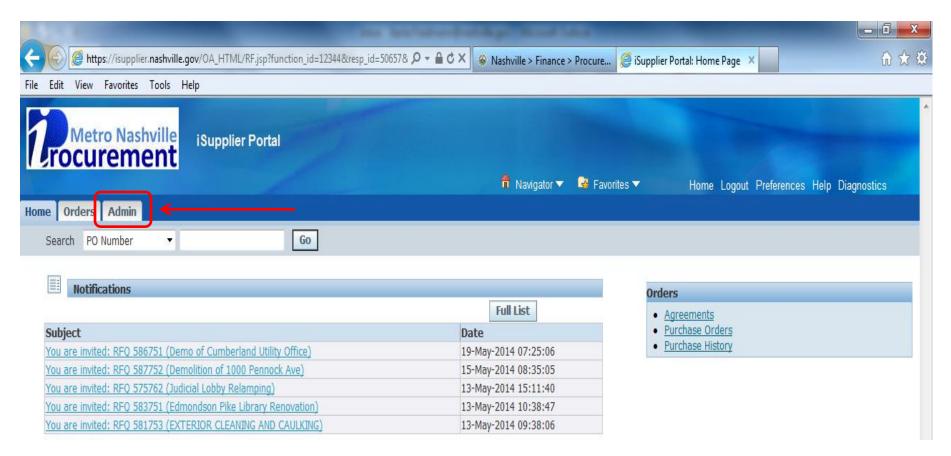
### Removing / Inactivating Contact Information

### **Removing / Inactivating Contact Information**

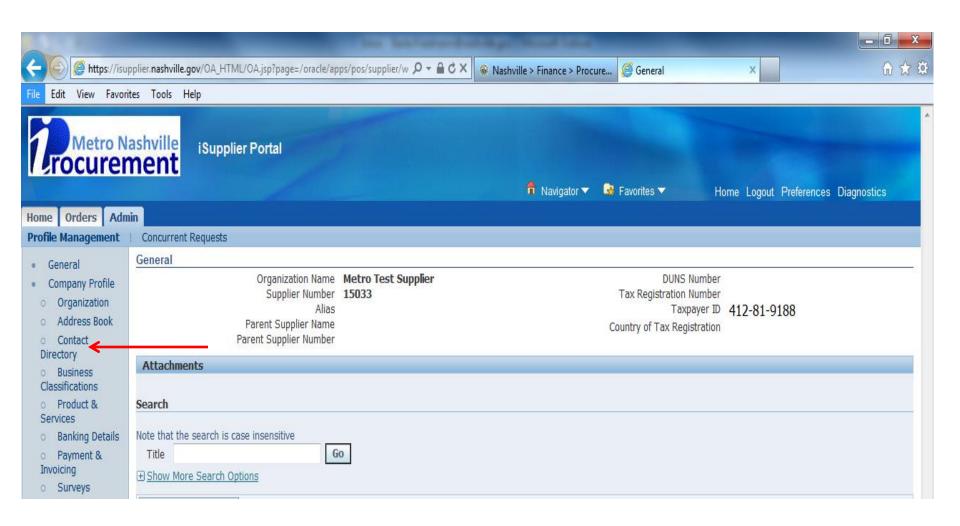
Login to Metro iSupplier (see previous instructions)



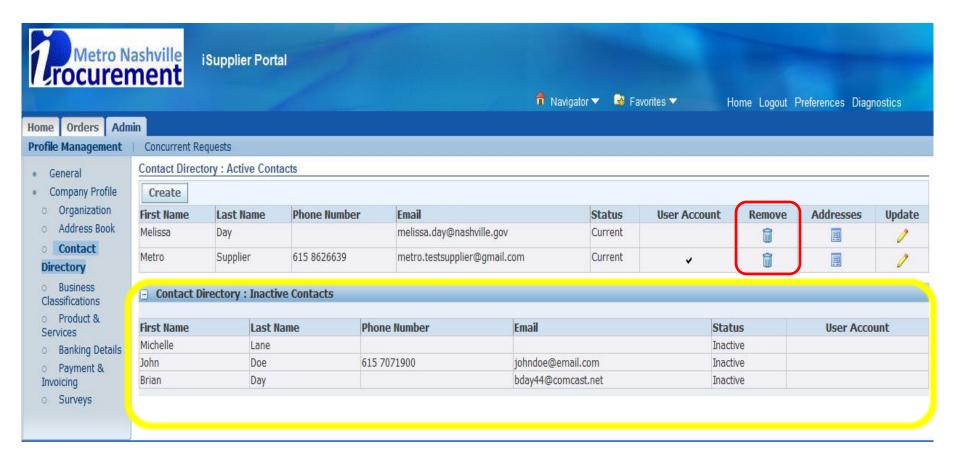
Click: "Metro iSupplier Portal Access" Click: "Home Page"



Click: "Admin" tab



**Click: "Contact Directory"** 



### Click: Appropriate "Trash Can" from the "Remove" Column

### **End of Procedure!!**

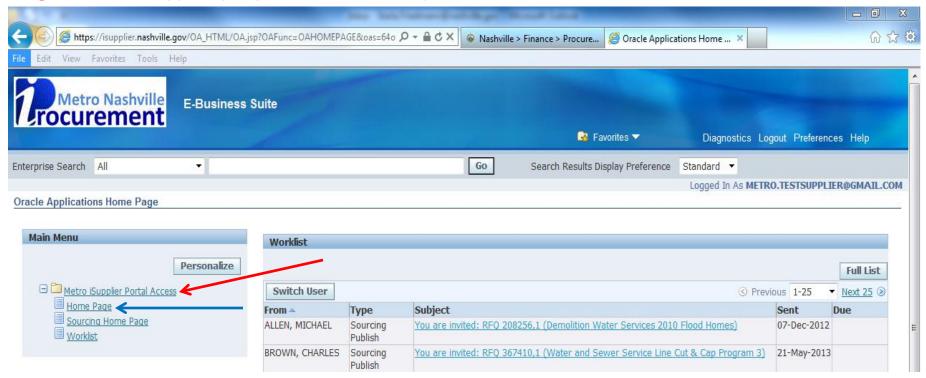
Note Highlighted Area: When a contact is removed, it is not deleted from your Supplier Profile. The "removed" contact will be moved from your "Active Contacts" to your "Inactive Contacts."

Note: iSupplier will not accept duplicate email addresses. Each contact must have a unique / separate email address.

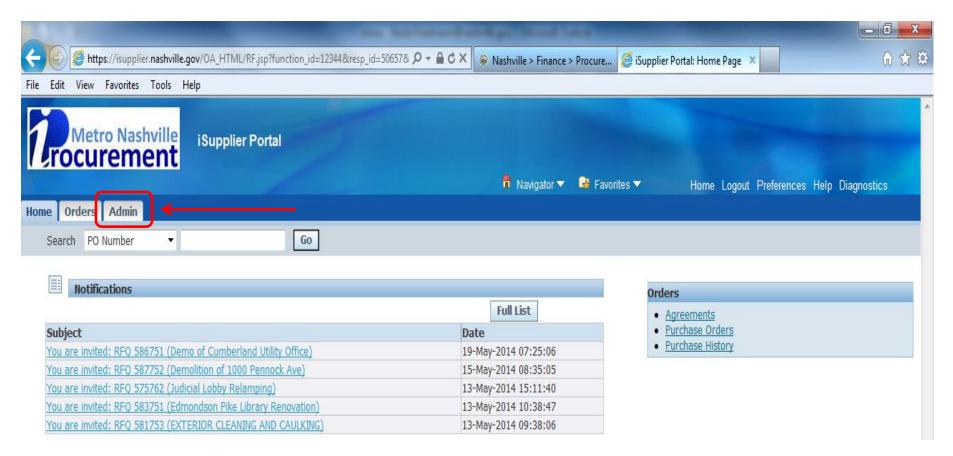
# Adding Product / Services Codes

### **Adding Product / Services**

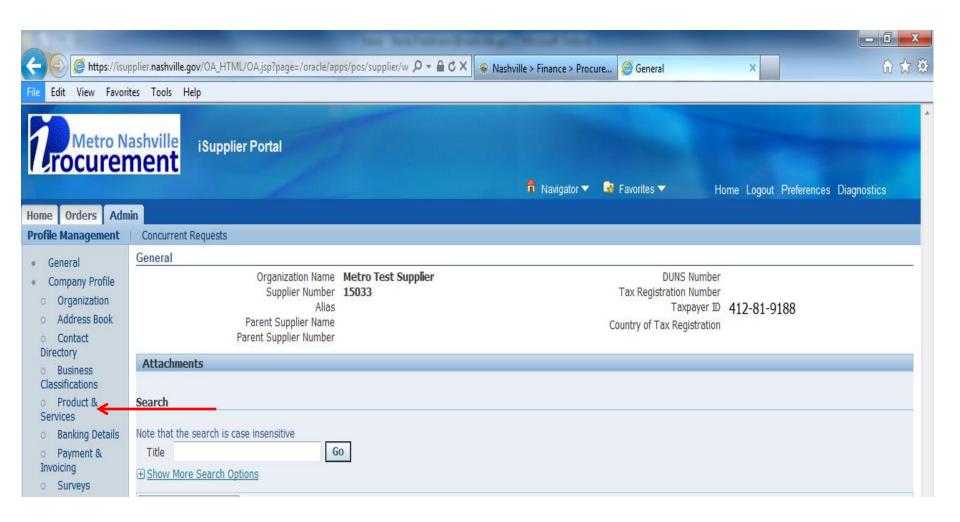
Login to Metro iSupplier (see previous instructions)



Click: "Metro iSupplier Portal Access" Click: "Home Page"

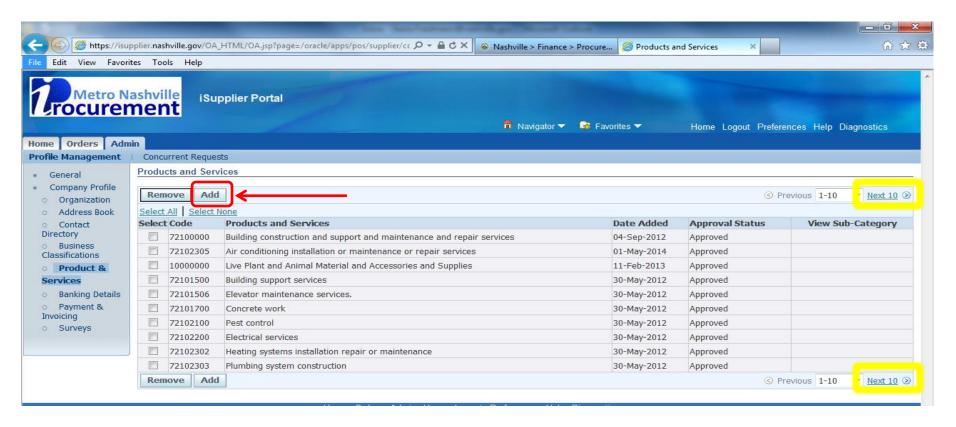


Click: "Admin" tab



Click: "Product & Services"

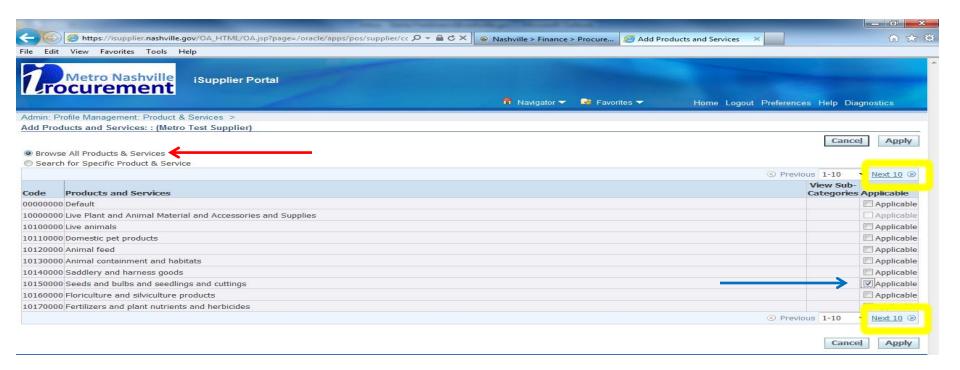
The commodity codes (Product / Services) attached to your profile are the determining factor in what bid opportunities you receive. The bid opportunities are sent via our Workflow Mailer automated emails.



Click: "Add"

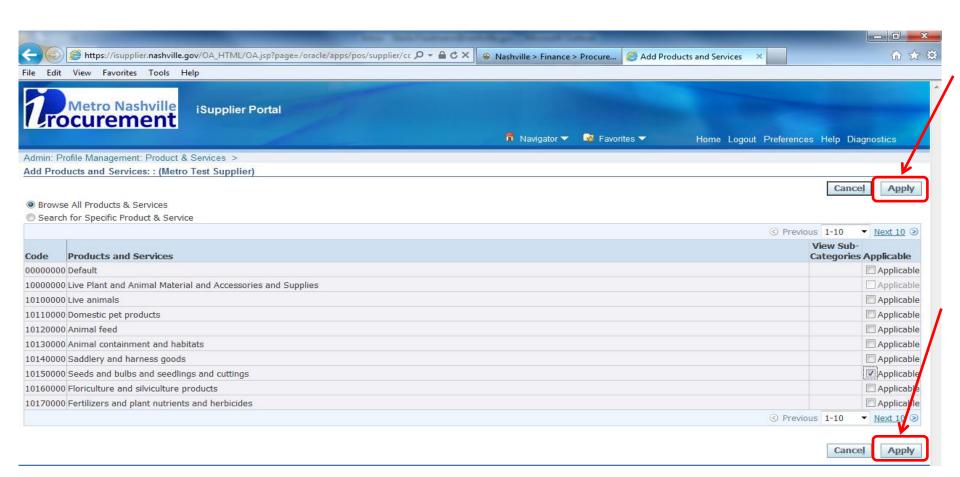
Note: Highlighted Area – This page only shows 10 codes per view. If you have more than 10, click "Next 10" to view additional codes currently registered to your profile.

There are 2 different search methods, "Browse All Products & Services" (shows all codes in numerical order) and "Search for Specific Product & Service" (allows users to search by specific code or description).

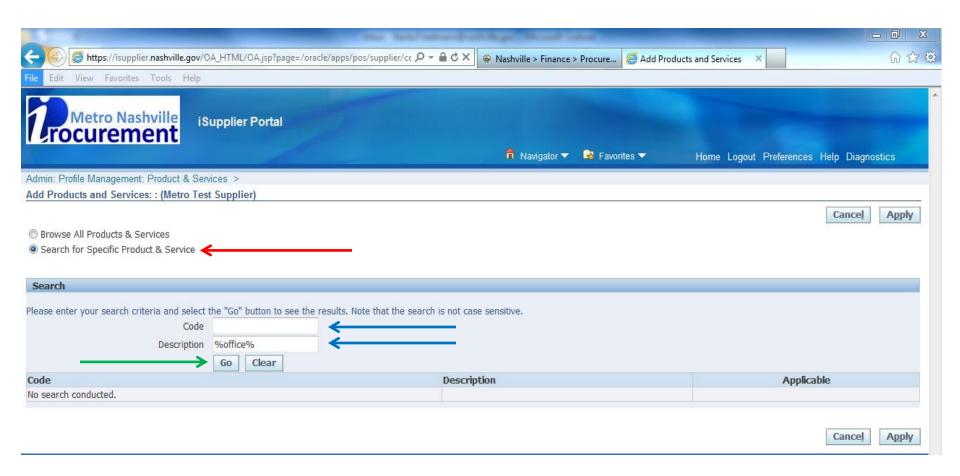


Select: "Browse All Products & Services" to search codes in numerical order Select: "Applicable Codes"

Note: Product & Service Codes for "goods" (1000 – 6000) Product & Service Codes for "services" (7000 – 9000) Note: Highlighted Area – This page only shows 10 codes per view. Click "Next 10" to search all available codes.



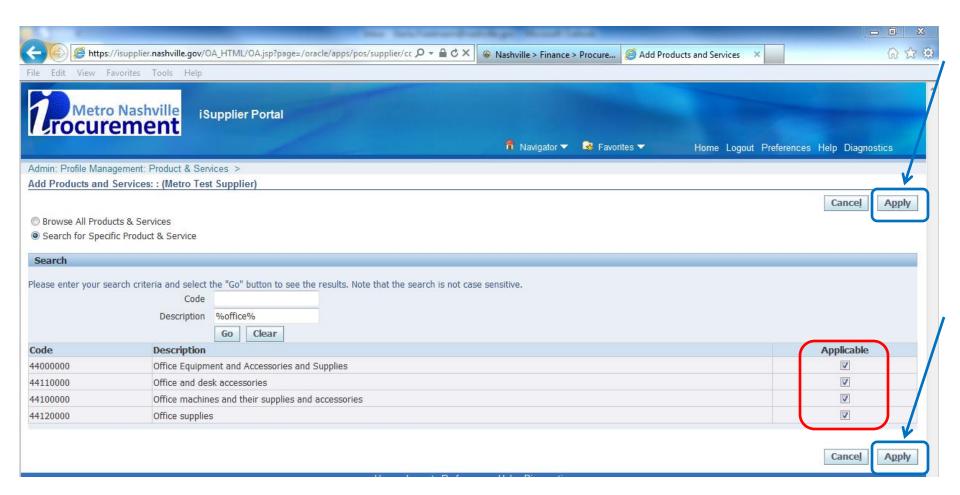
Click: "Apply"



Select: "Search for Specific Product & Service" to search by specific code or description

**Enter "Search Criteria"** 

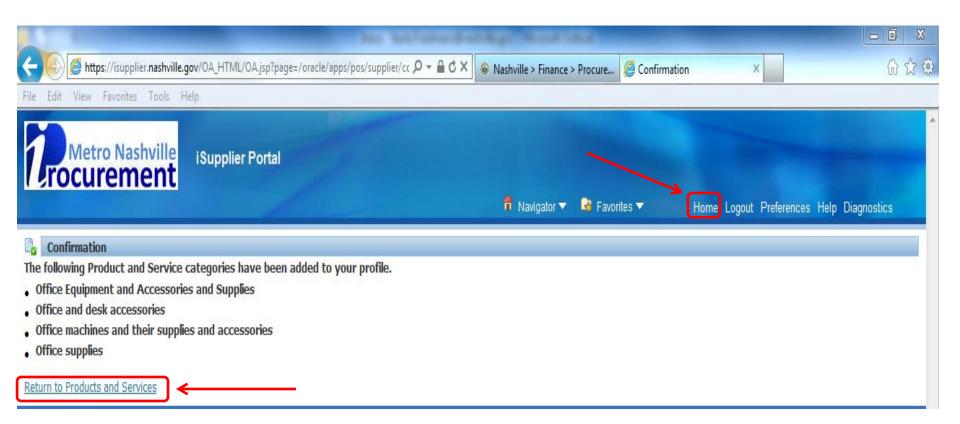
Click: "Go"



Select: "Applicable Codes"

Click: "Apply"

Note: In iSupplier, use the "%" as a wild card, allowing the system to search for the particular word or phrase at the beginning, middle and end of description.



#### **End of Process!!**

You may "Return to Products and Services" to add additional codes or click "Home" to return to the Main Menu.

# Adding a Supplier Site

# **Adding a Supplier Site**

### What is a Supplier Site?

A Supplier Site is a location that should receive purchase orders and the payments associated with those particular purchase orders.

### When should a Supplier Site be added?

A Supplier Site should be added when a supplier has more than one location that will fulfill purchase orders and receive the payments associated with those purchase orders.

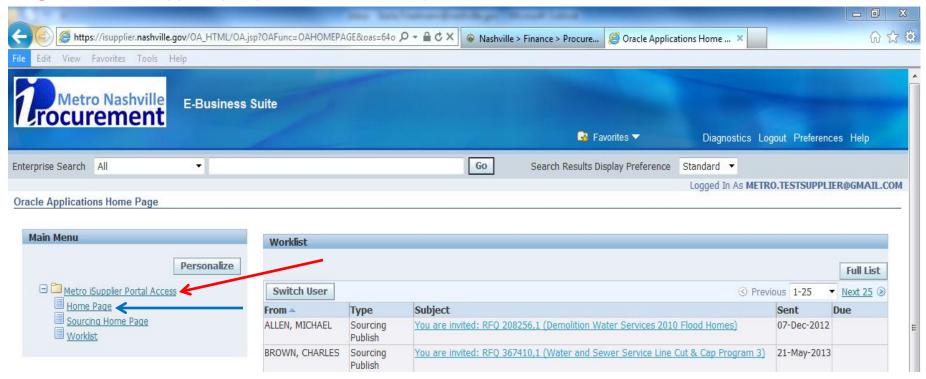
### Examples:

A Supplier Site **is not** needed when a company has several locations but all purchase orders are being processed by a single location and the payments are being sent to the same location. (ABC Company has 4 warehouses but all purchase orders and their payments should be sent to ABC Company Warehouse 1.)

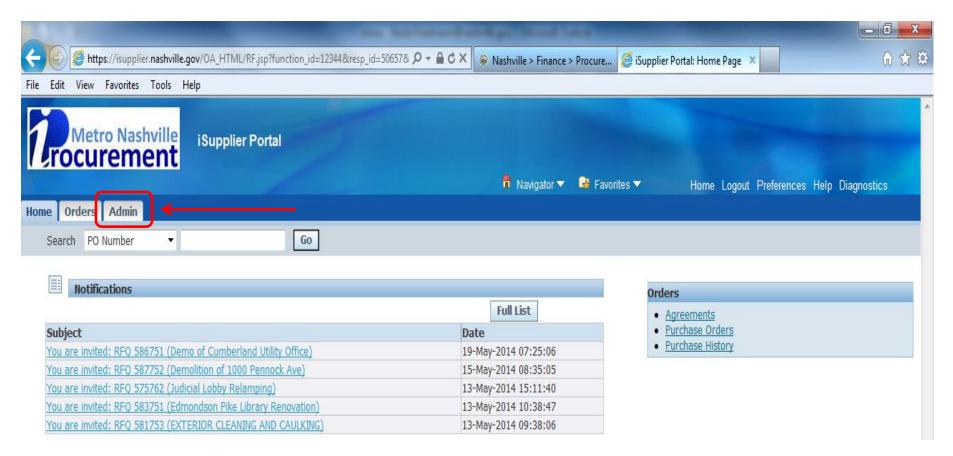
A Supplier Site **should be** set up when a company has several locations where purchase orders and their payments need to be sent. (XYZ Supply has 5 different stores and each store should receive the purchase orders and the payments associated with their particular store.)

# **Adding a Supplier Site**

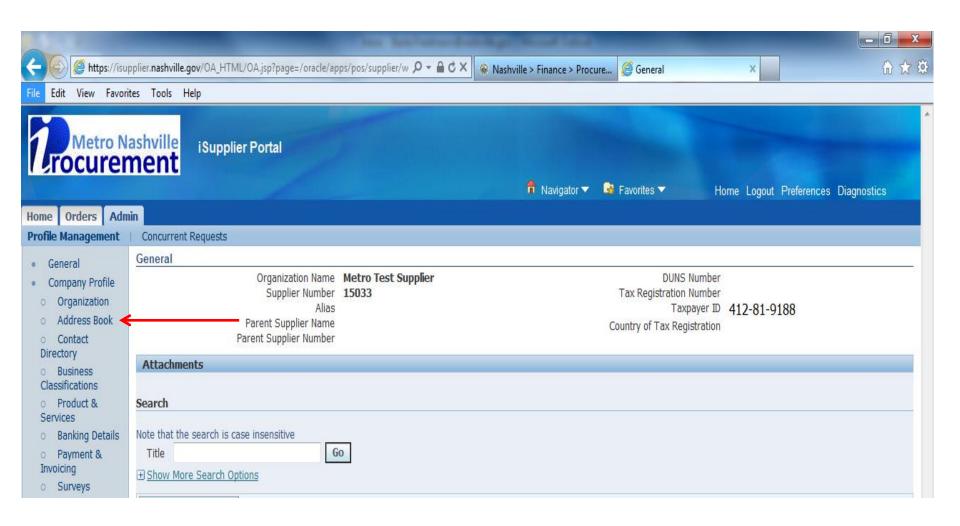
Login to Metro iSupplier (see previous instructions)



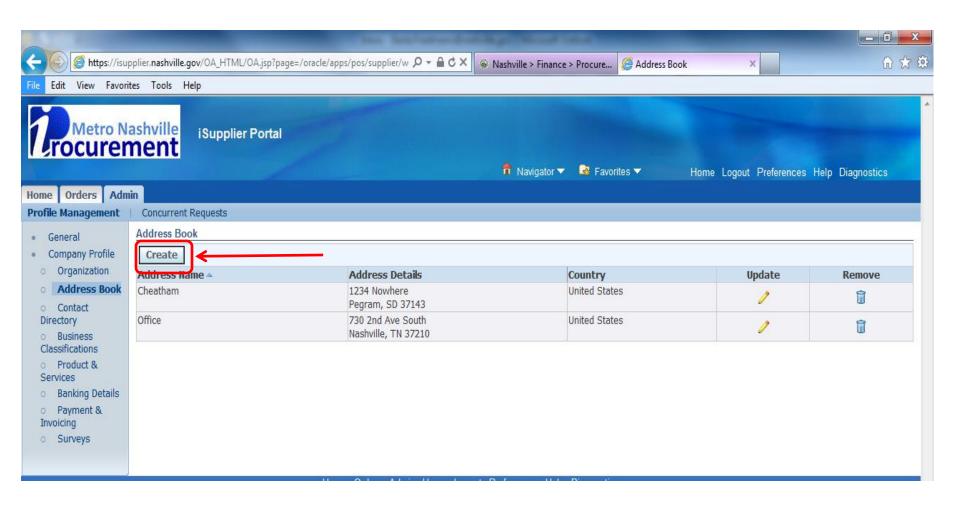
Click: "Metro iSupplier Portal Access" Click: "Home Page"



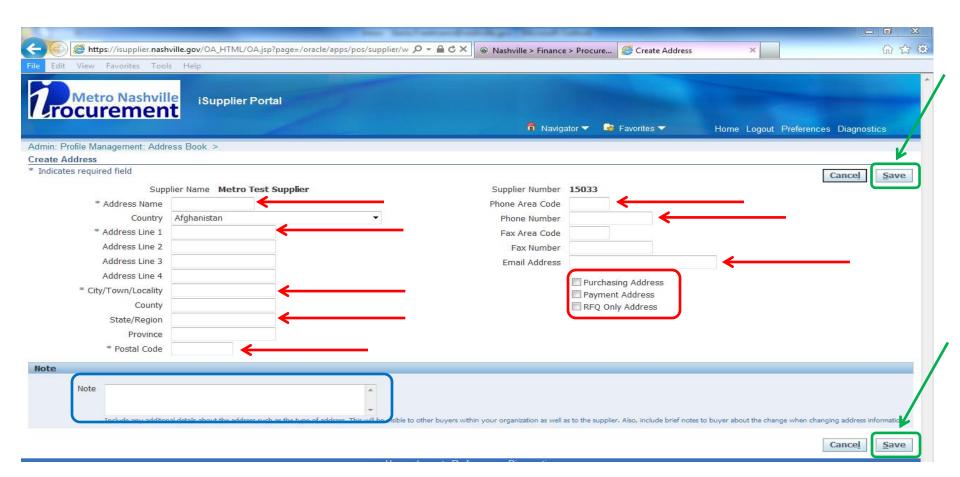
Click: "Admin" tab



Click: "Address Book"



Click: "Create"



Enter: "Address Name, Address Line 1, City, State, Postal Code, Phone Number, Email Address and Address Type" Enter desired information in the Note field (example: Set up New Site Location for Purchase Order Processing) Click: "Save"

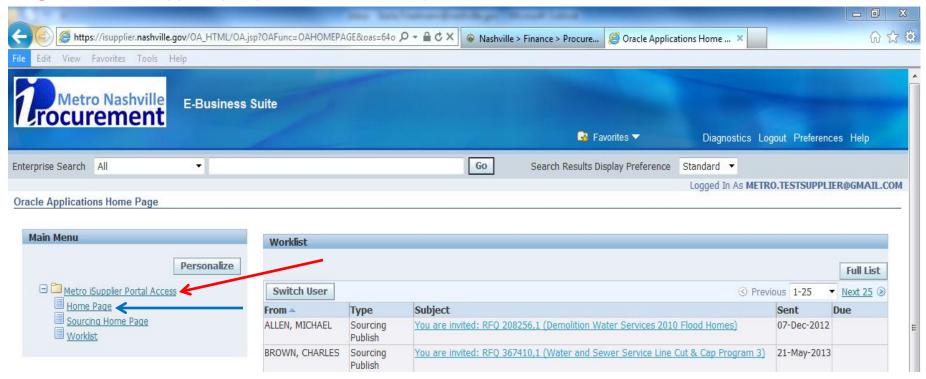
**End of Procedure!!** 

Note: Purchase Orders are sent electronically to all email addresses in the Contact Directory that have a user account. Purchase Orders are not sent to the email listed in the Address Book.

# Attaching Documents to Supplier Profile

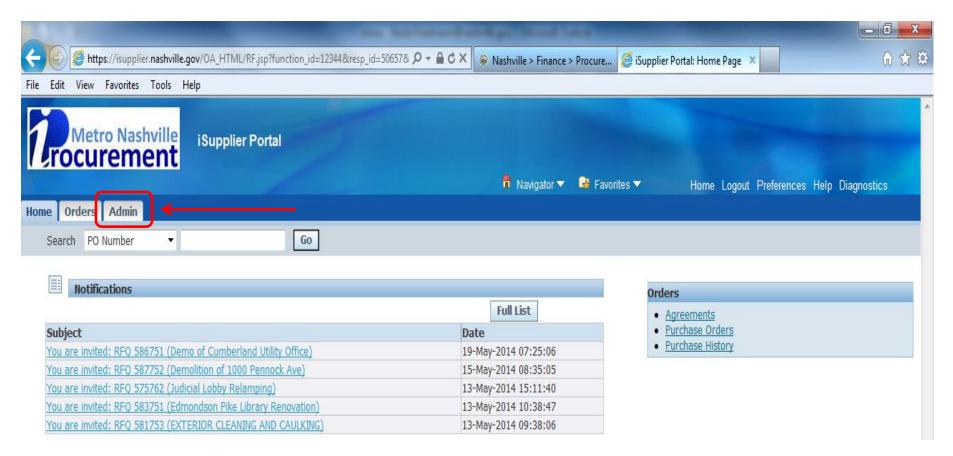
### **Attaching Documents to Supplier Profile**

Login to Metro iSupplier (see previous instructions)

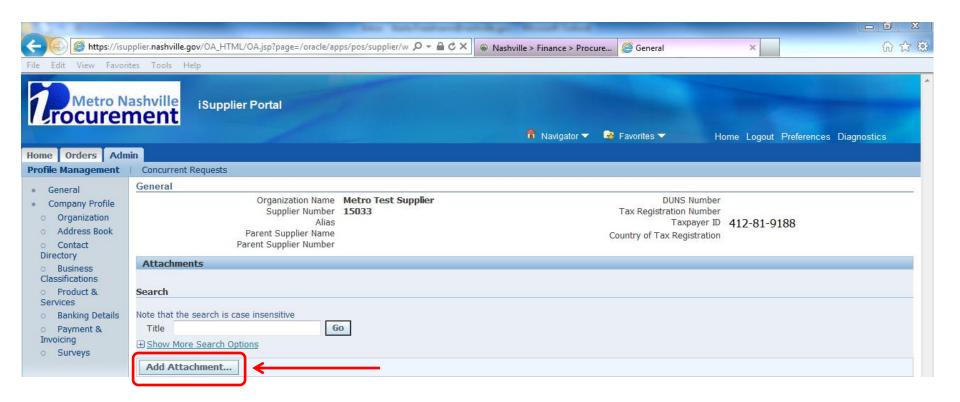


Click: "Metro iSupplier Portal Access" Click: "Home Page"

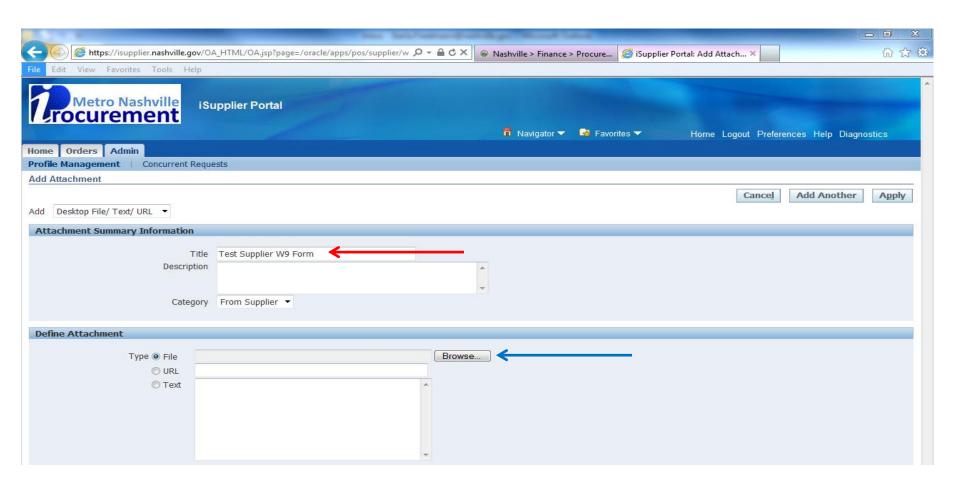
Note: The only required documents for registration are the W9 and ACH forms. These forms must be attached to your profile separately. Do not attach other forms to your profile. There will be opportunities to attach additional documents at the negotiation level.



Click: "Admin" tab

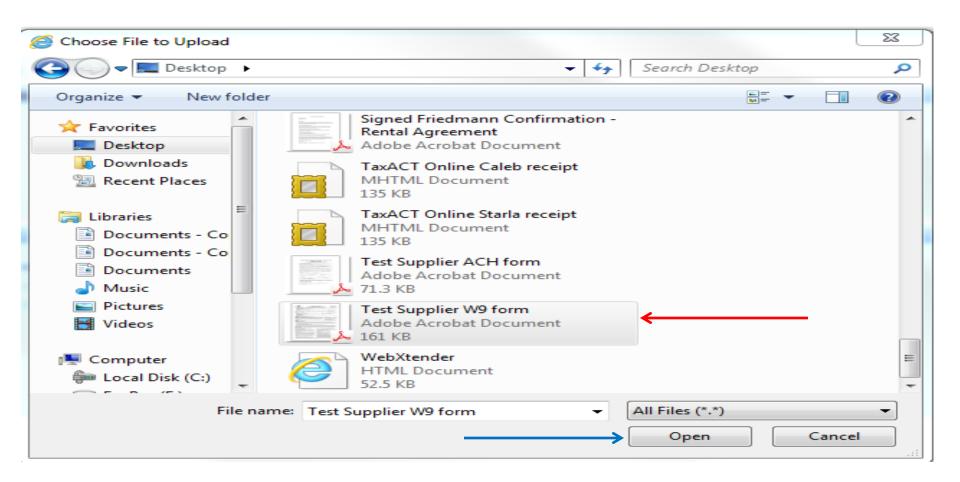


Click: "Add Attachment"



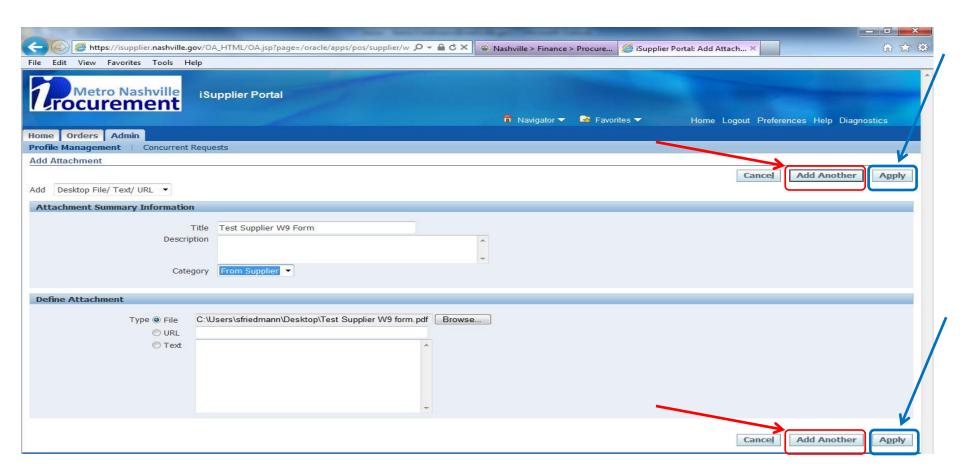
Enter: "Title"

Click: "Browse" to select appropriate document



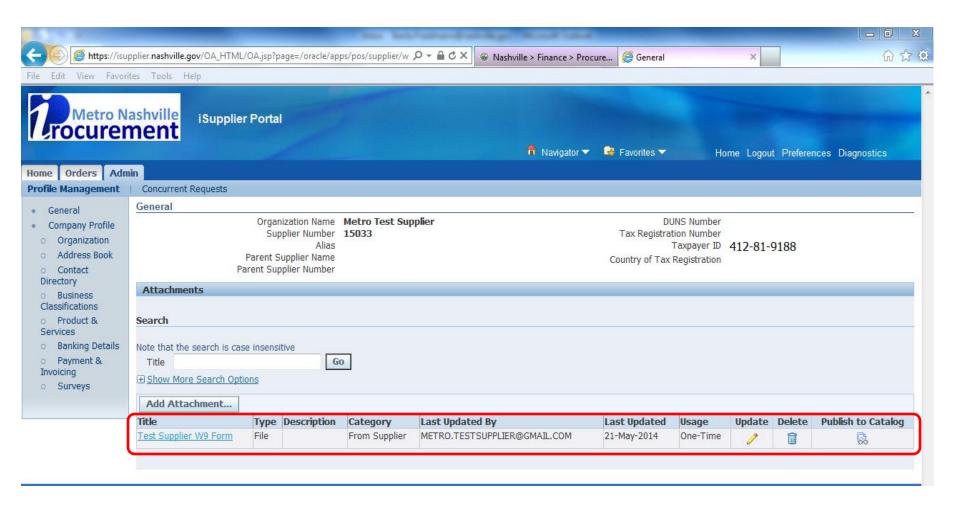
#### Find the appropriate file:

Select: "File" Click: "Open"



Click: "Add Another" and follow previous instructions on attaching documents if there are other documents that need to be attached

Click: "Apply" when all desired documents have been selected



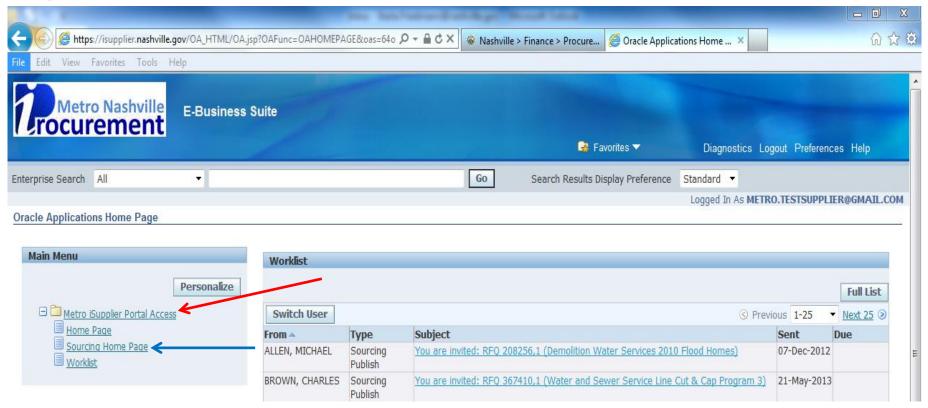
Attachment has been added to profile.

**End of Procedure!!** 

# Finding / Viewing Negotiation Details and Creating a Quote

# Finding / Viewing Negotiation Details and Creating a Quote

# Login to Metro iSupplier (see previous instructions)



Click: "Metro iSupplier Portal Access"

Click: "Sourcing Home Page" (This action will take you to your Active Drafts and Open Invitations Page.)



**Full List** 

#### Your Active and Draft Responses

Press Full List to view all your company's responses.

Negotiation Unread Response Response Supplier Number Status Site Number Title Type Time Left **Monitor Messages** New Appliances for the Midtown Hills Police RFQ 20 minutes Draft 592827,1 622672 Precinct 615632 Draft Tifway 419 Bermuda Sprigs at Various RFQ 23 hours 20 minutes 592846 Athletic Fields Draft Pension Fund Master Custody Services RFO 1 day 613647 (A) 570735,2 Office Supplies RFQ 1 day 21 hours 614620 (A) Draft Draft Audio Visual Systems 3rd Floor Renovation RFQ 4 days 23 hours 622638 (A) 592844 圞 Project

Megotiation has been amended and requires your action to be considered for award.

Note Highlighted Area: If you haven't received an invitation to participate in a specific negotiation but you have the negotiation number from the Bidding Opportunities list within iSupplier (https://isupplier.nashville.gov/OA\_HTML/OA.jsp?OAFunc=PON\_ABSTRACT\_Page), then you can search by the Negotiation Number in the "Search Open Negotiations" area. Select "Number" from the drop-down menu, enter the Negotiation Number and then click "Go".

## Your Company's Open Invitations



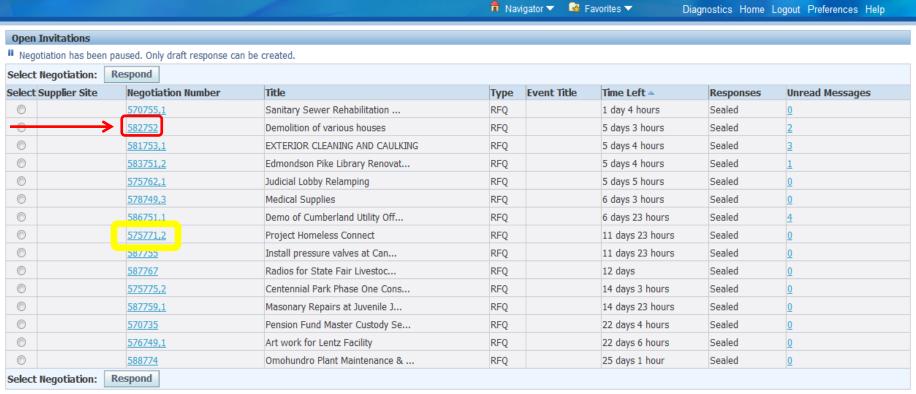
Supplier Site	Negotiation Number	Title	Туре	Time Left
	<u>570735,3</u>	Pension Fund Master Custody Se	RFQ	1 day
	<u>592820,1</u>	Office Supplies	RFQ	1 day 21 hours
	<u>589823</u>	Stormwater Improvements - 7424	RFQ	4 days 23 hours
	<u>592844,1</u>	Audio Visual Systems 3rd Floor	RFQ	4 days 23 hours
	<u>592837,1</u>	Stone Hall Construction	RFQ	7 days

# Quick Links

Manage	View Responses
• <u>Drafts</u>	• Active
<ul> <li><u>Deliverables</u></li> </ul>	<ul> <li><u>Disqualified</u></li> </ul>
Personal Information	<ul> <li>Awarded</li> </ul>
	<ul> <li>Rejected</li> </ul>

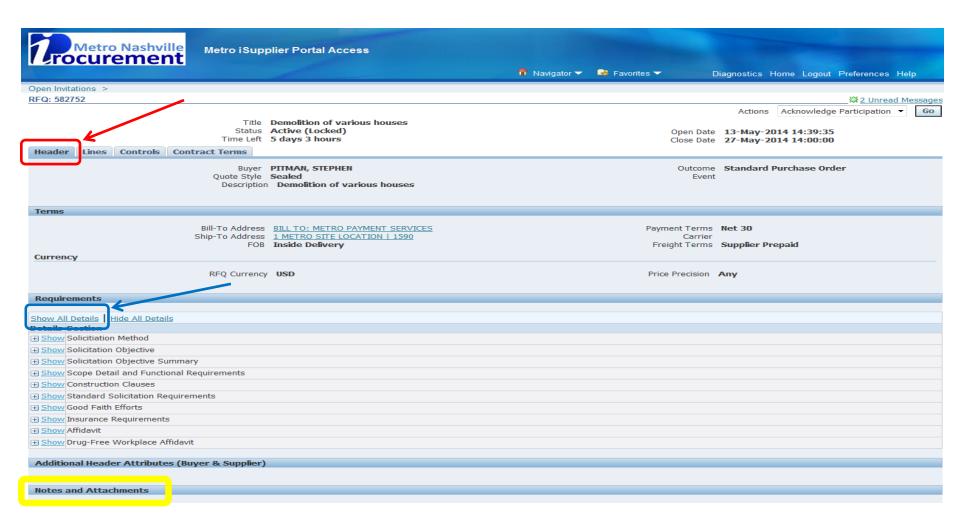
Click: "Full List" under Your Company's Open Invitations





#### Click: Appropriate "Negotiation Number"

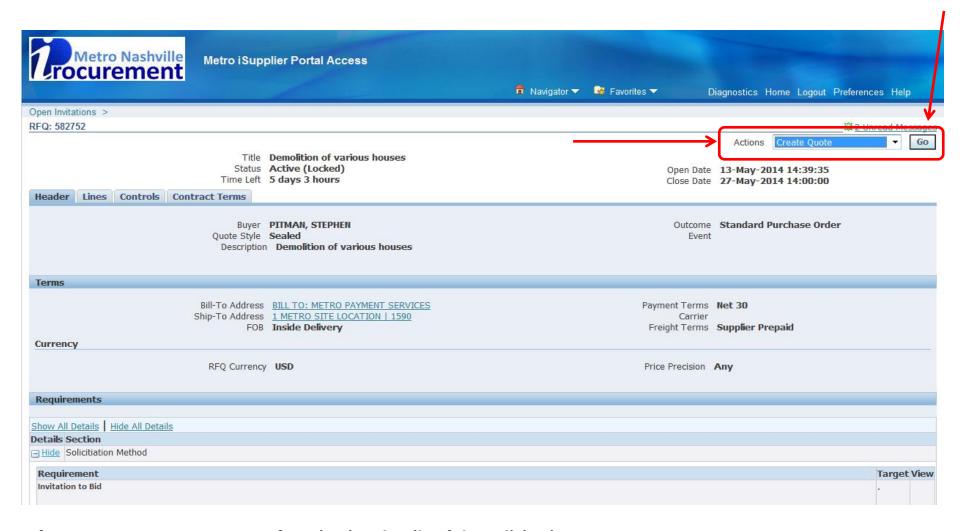
Note Highlighted Area: Negotiation Numbers with a common in them, like 575771,2 (above) or 575771-2,3 (- means Round / , means Amendment), means that there have been amendments made to the original negotiation. As a supplier, you are required to acknowledge any and all amendments to these negotiations before being able to enter your quote.



#### Click: "Header" Tab

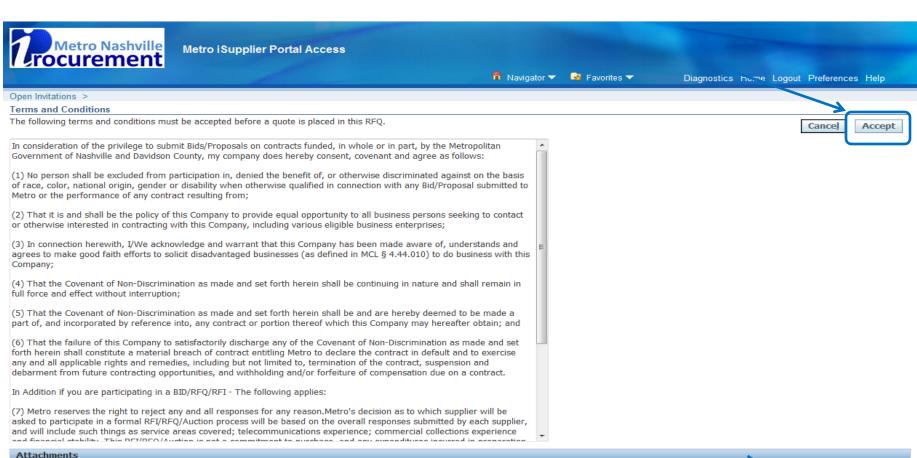
Click: "Show All Details" (You should see the body of the solicitation.)

Note Highlighted Area: Some solicitations have attachments added to them. Attachments can be found under "Notes and Attachments" at the bottom of the page.



If you want to create a quote after viewing details of the solicitation:

Select: "Create Quote" from the Actions drop-down menu and Click: "Go"



Title Type Description Category Last Updated By Last Updated Usage Update Delete Publish to Catalog
No results found.

\* I have read and accepted the terms and conditions

Cancel Accept

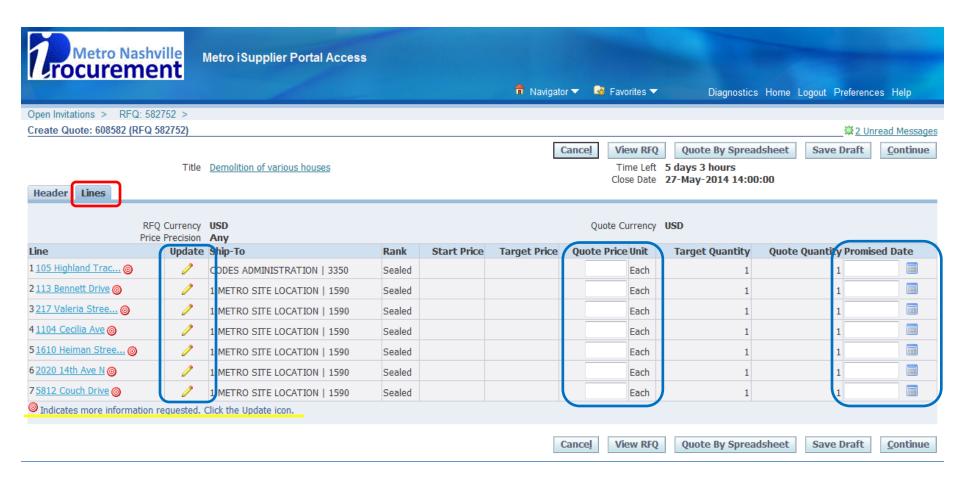
Verify: "I have read and accepted the terms and conditions" Click: "Accept"

Note: These Terms and Conditions are a non-discriminatory / nonnegotiable requirement. You must accept this set of Terms and Conditions in order to bid.

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								- Navigator V	- Tavonies •		Jiagnostics Home	Logout Preferences	Tielp
	vitations > RF											-4-	
Create (	Quote: 608582 (	RFQ 582752)										₹\$ 2 Unrez	nd Messages
Heade	er Lines	Title	Demolit	tion of various house	<u>es</u>			Cano	Time Left	5 days 2 l	By Spreadsheet hours 014 14:00:00	Save Draft	<u>C</u> ontinue
		Supplie RFQ Currenc Quote Currenc Price Precisio	y USD y USD	o Test Supplier					Quote Vali Reference No Note to	ımber (examı	ple: 22-May-2014)		
Attacl	hments												
Add A	Attachment												
Title		Тур	e [	Description	Category	Las	t Update	d By	Last U	pdated	Usage	Update	Dele
No resul	lts found.												
Requir	rements												
Expand	d All   Collapse A	<u>All</u>											
<del>-</del>													
Focus	Title					Targe Value		Quote Value					
	☐ Requirements	5											
<b>+</b>	☐ Solicitiation												
	Invitatio	n to Bid											

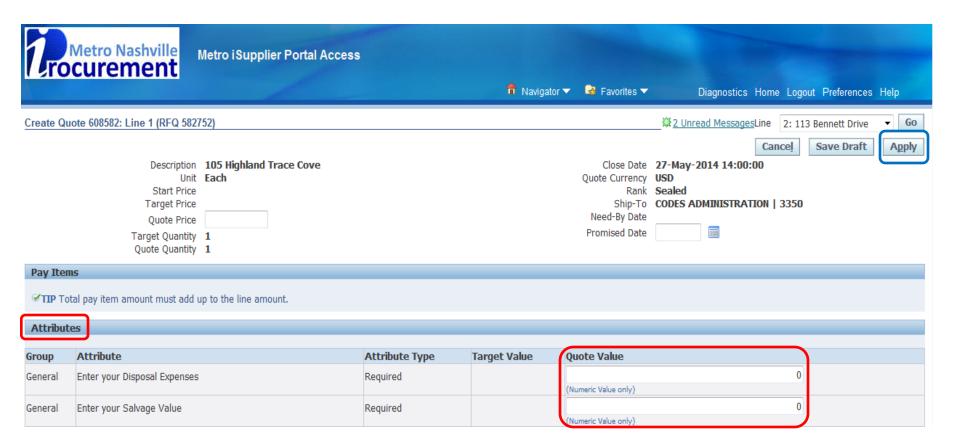
You can now enter the required information needed in submitting your bid through the iSupplier system. It is highly recommended to click Save Draft ever so often in order to save your information in case you get logged out of the system or want to continue at a later time. Be aware that you may have to enter information on more than one tab, like in the given example where you have a Header tab and a Lines tab. Once you've entered in all of your bid information, click Save Draft and then click Continue. Some solicitations require you to upload an attachment to your quote. Click Add Attachment to upload your documents. If everything has been entered correctly, you will be on another screen that has the button to Submit.

Note: Metro staff doesn't have access to your bid when you have only clicked "Save Draft". Metro will not see your bid until you have clicked "Submit."



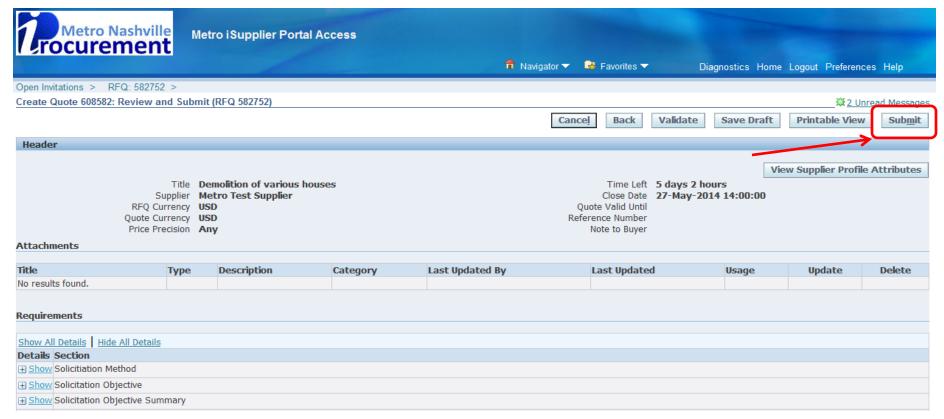
Metro may provide the opportunity for your Small (SBE) and/or Service Disabled Veteran-owned (SDV) Business for solicitation incentives. Regardless of whether you intend to use an SBE and/or SDV business, you may be required to complete this section before being able to submit your bid. To add this information, you would go to the Lines tab and enter cost (Quote Price Unit) and "Promised Date". If there are line requirement, click on the "Pencil" in the Update column.

Note: If there are line requirements and you do not complete them, you will not be able to submit your bid / quote.



This will pull up the Attributes section where you will be able to enter the SBE and / or SDV Participation in dollars and as a percentage. Click Apply once completed.

Note: If there are line requirements and you do not complete them, you will not be able to submit your bid / quote.



If needed, you may click "Save Draft" and come back later to complete.

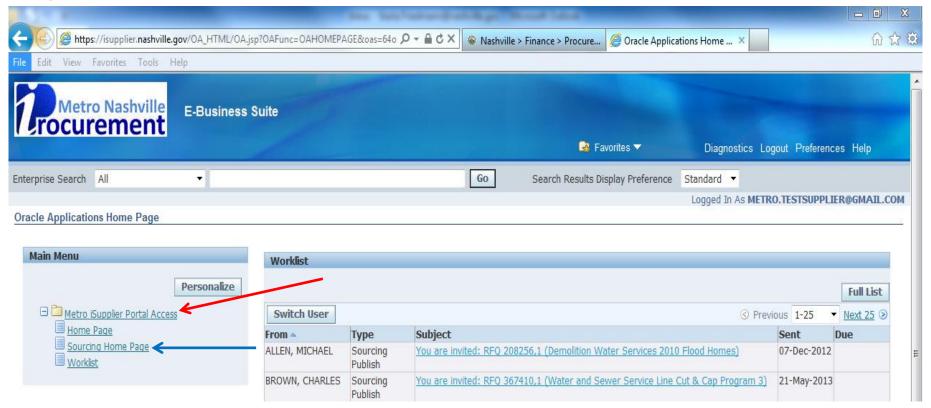
Click: "Submit" (Note: Metro staff doesn't have access to your bid when you have only clicked "Save Draft". Metro will not see your bid until you have clicked "Submit.")

Note: Your bid is not considered complete until after you have clicked Submit. If you are unsure if your bid was submitted successfully, please contact the buyer on the solicitation prior to the close date deadline. Bids that are incomplete and not successfully submitted before the close date will NOT be considered in the evaluation to award. You can submit multiple times before the close date and the most recent version submitted will be the one taken into account for the evaluation.

# Amendments -Finding / Viewing Negotiation Details and Creating a Quote

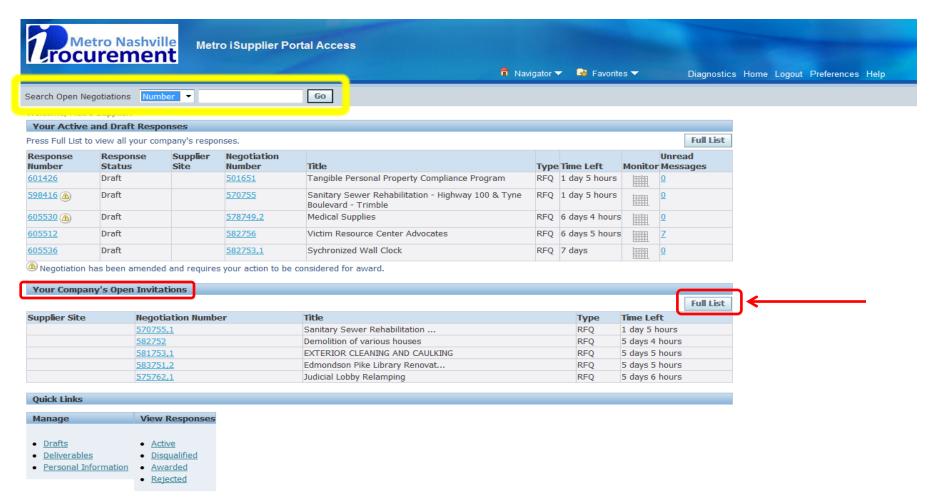
# Amendments - Finding / Viewing Negotiation Details and Creating a Quote

# Login to Metro iSupplier (see previous instructions)



Click: "Metro iSupplier Portal Access"

Click: "Sourcing Home Page" (This action will take you to your Active Drafts and Open Invitations Page.)



#### Click: "Full List" under Your Company's Open Invitations

Note Highlighted Area: If you haven't received an invitation to participate in a specific negotiation but you have the negotiation number from the Bidding Opportunities list within iSupplier (https://isupplier.nashville.gov/OA\_HTML/OA.jsp?OAFunc=PON\_ABSTRACT\_Page), then you can search by the Negotiation Number in the "Search Open Negotiations" area. Select "Number" from the drop-down menu, enter the Negotiation Number and then click "Go".

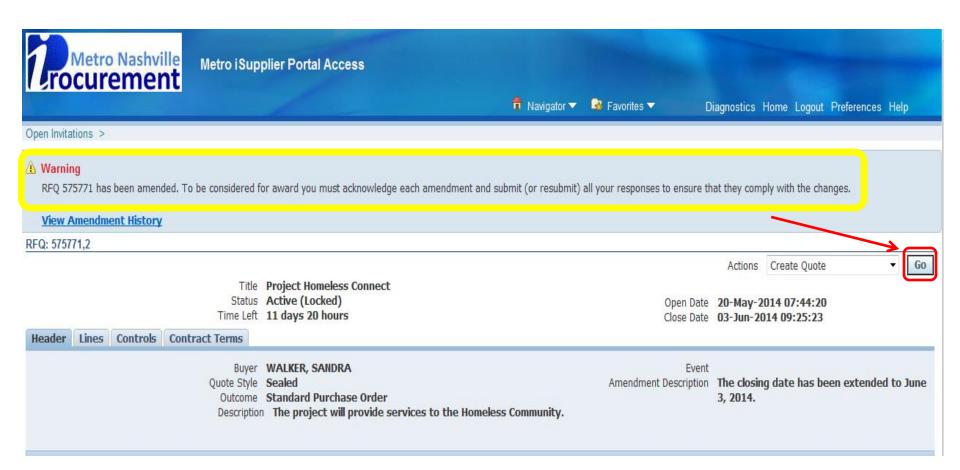


			nav	igator 🔻 🔒 F	avorites <b>▼</b> Di	agnostics Home	Logout Preferences He			
Open Invitations										
Negotiation has been	paused. Only draft response ca	in be created.								
Select Negotiation:	Respond									
elect Supplier Site	Negotiation Number	Title	Туре	Event Title	Time Left ▲	Responses	Unread Messages			
0	<u>570755,1</u>	Sanitary Sewer Rehabilitation	RFQ		1 day 4 hours	Sealed	<u>0</u>			
0	<u>582752</u>	Demolition of various houses	RFQ		5 days 3 hours	Sealed	2			
0	<u>581753,1</u>	EXTERIOR CLEANING AND CAULKING	RFQ		5 days 4 hours	Sealed	<u>3</u>			
0	<u>583751,2</u>	Edmondson Pike Library Renovat	RFQ		5 days 4 hours	Sealed	1			
0	<u>575762,1</u>	Judicial Lobby Relamping	RFQ		5 days 5 hours	Sealed	<u>0</u>			
0	<u>578749,3</u>	Medical Supplies	RFQ		6 days 3 hours	Sealed	<u>0</u>			
0	<u>586751,1</u>	Demo of Cumberland Utility Off	RFQ		6 days 23 hours	Sealed	<u>4</u>			
	575771,2	Project Homeless Connect	RFQ		11 days 23 hours	Sealed	<u>0</u>			
0	<u> 587/55</u>	Install pressure valves at Can	RFQ		11 days 23 hours	Sealed	<u>0</u>			
0	<u>587767</u>	Radios for State Fair Livestoc	RFQ		12 days	Sealed	<u>0</u>			
0	<u>575775,2</u>	Centennial Park Phase One Cons	RFQ		14 days 3 hours	Sealed	<u>0</u>			
©	<u>587759,1</u>	Masonary Repairs at Juvenile J	RFQ		14 days 23 hours	Sealed	<u>0</u>			
©	<u>570735</u>	Pension Fund Master Custody Se	RFQ		22 days 4 hours	Sealed	<u>0</u>			
0	<u>576749,1</u>	Art work for Lentz Facility	RFQ		22 days 6 hours	Sealed	<u>0</u>			
0	<u>588774</u>	Omohundro Plant Maintenance &	RFQ		25 days 1 hour	Sealed	<u>o</u>			

#### **Click: Appropriate "Negotiation Number"**

Note: Negotiation Numbers with commons (indicates amendment #) and dashes (indicates round #) in them (example: 575221,2 or 575221-2,3) mean that there have been amendments made to the original negotiation. As a supplier, you are required to acknowledge any and all amendments to these negotiations before being able to enter your quote.

Note Highlighted Area: This section shows online comments that need to be read.



Click: "Go"

Note Highlighted Area: Warning notice stating the RFQ has been amended.



### Click: "Yes" to proceed to acknowledge the Amendment



Accept the terms / conditions of the RFQ and acknowledge the changes made to the RFQ then Click: "Continue"



### Metro iSupplier Portal Access





Diagnostics Home Logout Preferences



All amendments of Negotiation 575771 have been acknowledged successfully. You may now respond to the negotiation. Do you want to proceed?

If a response has been submitted previously, resubmission is required to ensure the response complies with the changes.



After all amendments have been acknowledged successfully, you will receive a Confirmation:

Click: "Yes" to proceed

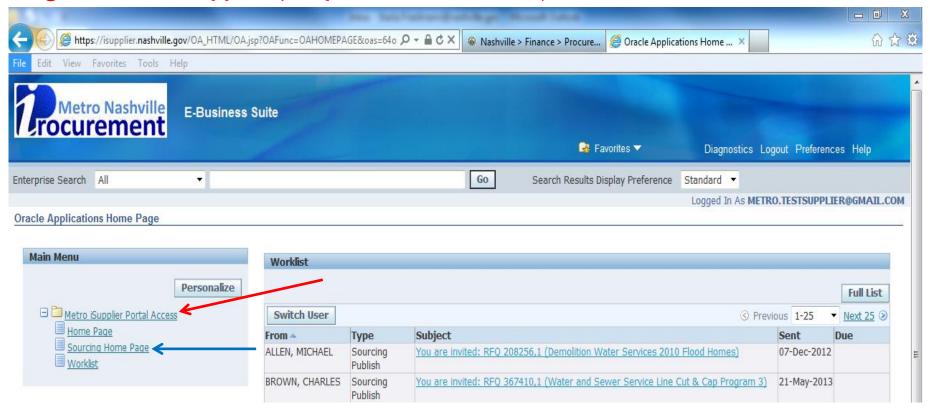
Go to Page 64 of "Finding / Viewing Negotiation Details and Creating a Quote" instructions to complete the submittal for an Amendment.

> Note: If an amendment has been made after your bid has been submitted, you will need to go back into the system, acknowledge the amendment and either adjust your quote accordingly or resubmit your bid as is.

# Updating a Submitted Quote

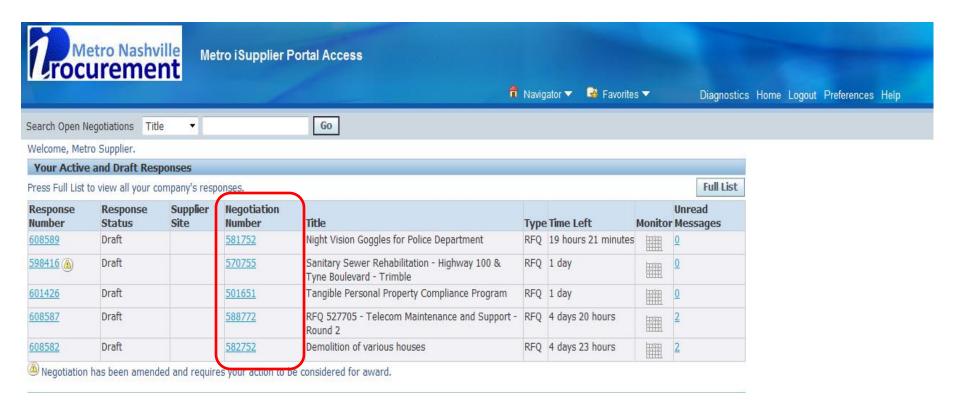
### Updating a Submitted Quote (IMPORTANT: Quotes can be updated as long as it is not past the due date and time.)

### Login to Metro iSupplier (see previous instructions)

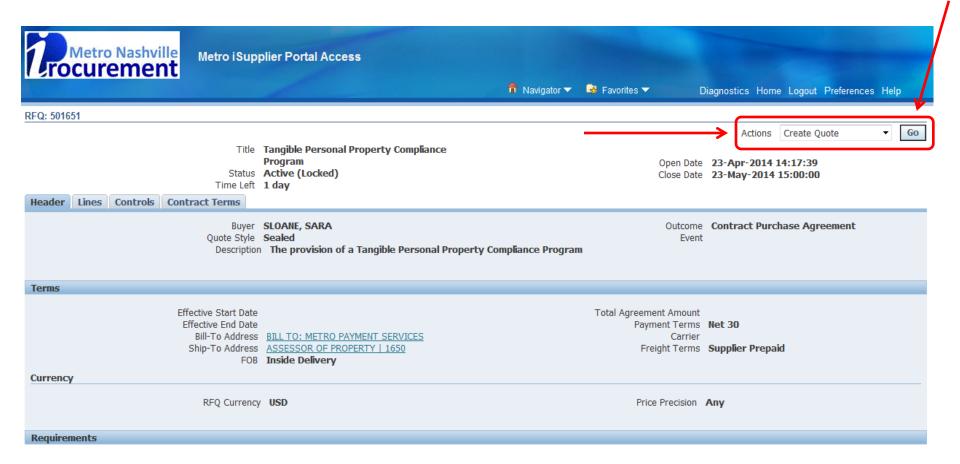


Click: "Metro iSupplier Portal Access"

Click: "Sourcing Home Page" (This action will take you to your Active Drafts and Open Invitations Page.)

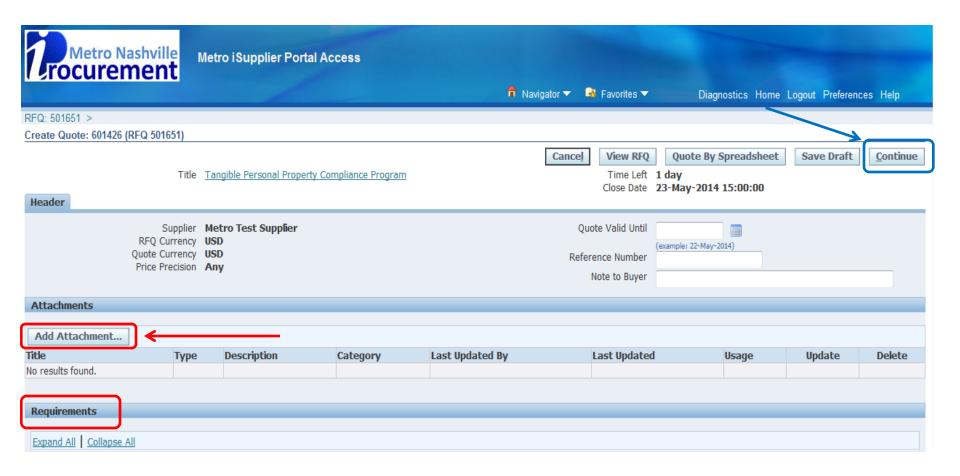


Click: Appropriate "Negotiation Number" under Your Active and Draft Responses (Do not Click the Response Number)



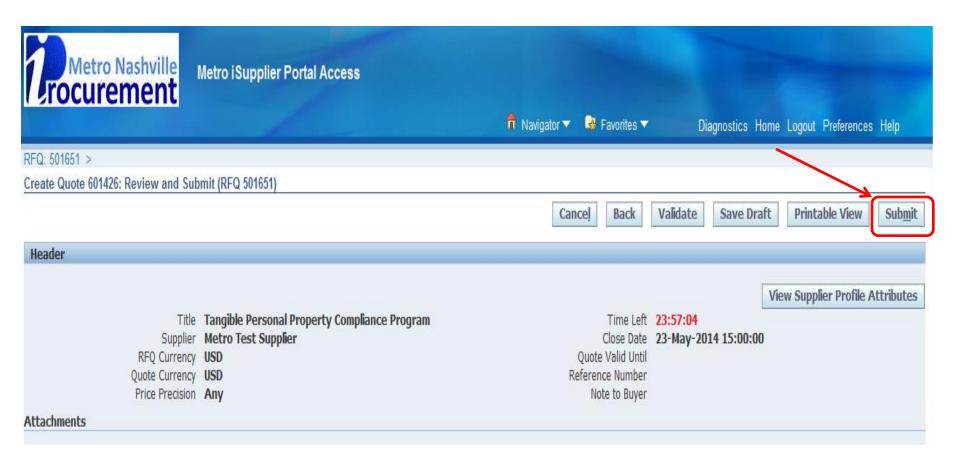
### Select: "Create Quote" from Actions drop-down menu and

Click: "Go" (All the previous submitted information should be there)



Click: "Add Attachment" to upload Updated Quote Information and Type "See Attachment (the file name)" (example: See Attachment Business Plan) in the appropriate required white box under "Requirements" area Click: "Continue"

Note: The system doesn't recognize "Adding Attachments" only as a change so it is <u>VERY IMPORTANT</u> to add "See Attachments (the file name)" in the appropriate required white box under the "Requirements" area.

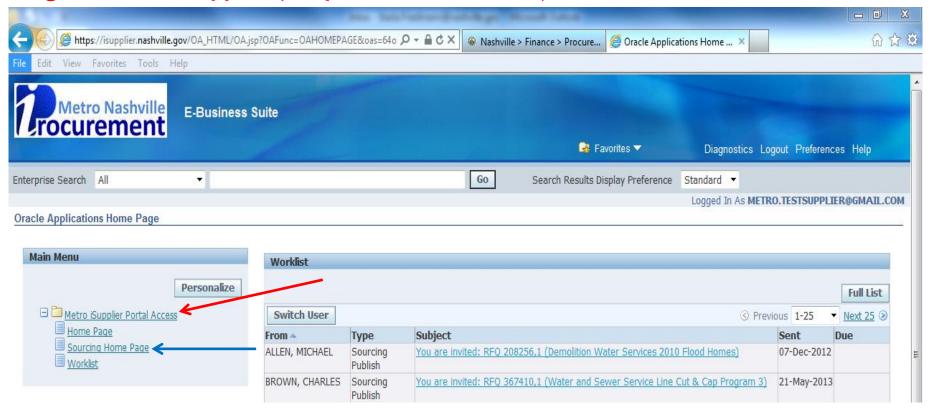


Click: "Submit"

## Accessing Online Discussions

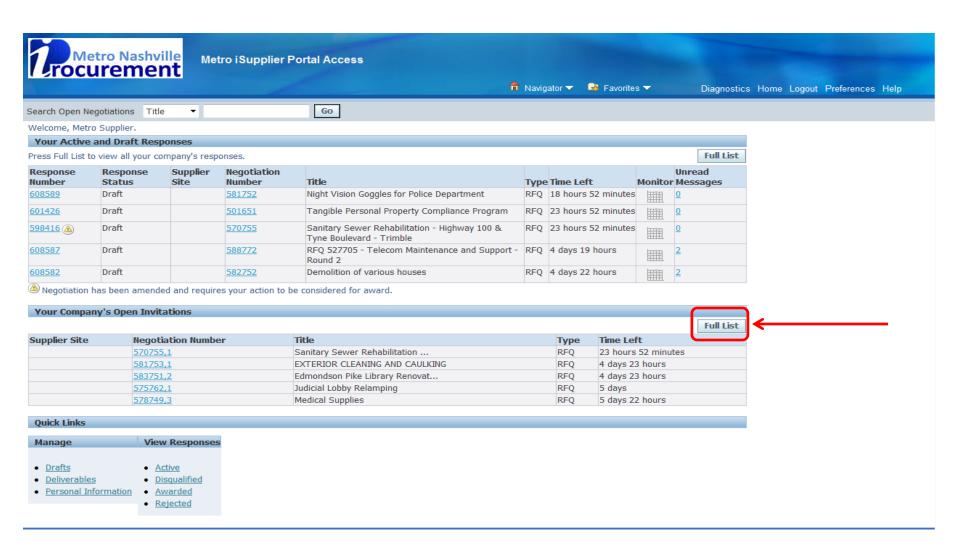
### **Accessing Online Discussions**

### Login to Metro iSupplier (see previous instructions)



**Click:** "Metro iSupplier Portal Access"

Click: "Sourcing Home Page" (This action will take you to your Active Drafts and Open Invitations Page.)



Click: "Full List"

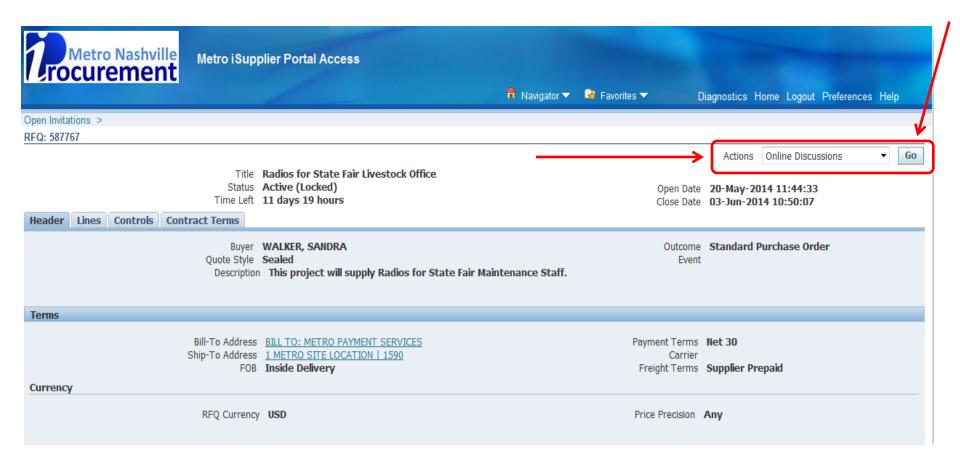


### Metro iSupplier Portal Access

<b>↑</b> Navigator ▼	Ravorites ▼	Diagnostics Home Logout Preferences Hel	

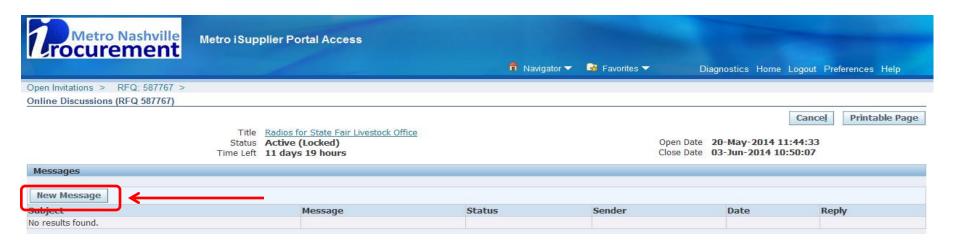
Negotiation has been	paused. Only draft response co	an be created.							
Select Negotiation: Respond									
elect Supplier Site	Negotiation Number	Title	Туре	Event Title	Time Left ▲	Responses	Unread Messages		
©	<u>570755,1</u>	Sanitary Sewer Rehabilitation	RFQ		23 hours 49 minutes	Sealed	<u>o</u>		
©	<u>581753,1</u>	EXTERIOR CLEANING AND CAULKING	RFQ		4 days 23 hours	Sealed	<u>3</u>		
©	583751,2	Edmondson Pike Library Renovat	RFQ		4 days 23 hours	Sealed	4		
©	<u>575762,1</u>	Judicial Lobby Relamping	RFQ		5 days	Sealed	<u>0</u>		
©	<u>578749,3</u>	Medical Supplies	RFQ		5 days 22 hours	Sealed	<u>o</u>		
©	586751,2	Demo of Cumberland Utility Off	RFQ		6 days 18 hours	Sealed	<u>0</u>		
©	<u>587755</u>	Install pressure valves at Can	RFQ		11 days 18 hours	Sealed	<u>0</u>		
·	<u>587767</u>	Radios for State Fair Livestoc	RFQ		11 days 19 hours	Sealed	<u>0</u>		
©	575775,2	Centennial Park Phase One Cons	RFQ		13 days 22 hours	Sealed	<u>0</u>		
0	<u>587759,1</u>	Masonary Repairs at Juvenile J	RFQ		14 days 18 hours	Sealed	<u>0</u>		
©	<u>588775</u>	Upgrade HVAC systems at CWWTP	RFQ		14 days 18 hours	Sealed	<u>0</u>		
©	<u>575754</u>	Stormwater Improvements - 1225	RFQ		14 days 18 hours	Sealed	0		
©	<u>570735</u>	Pension Fund Master Custody Se	RFQ		21 days 23 hours	Sealed	0		
0	<u>576749,1</u>	Art work for Lentz Facility	RFQ		22 days 1 hour	Sealed	0		
0	588774	Omohundro Plant Maintenance &	RFQ		24 days 20 hours	Sealed	0		

Click: Appropriate "Negotiation Number"

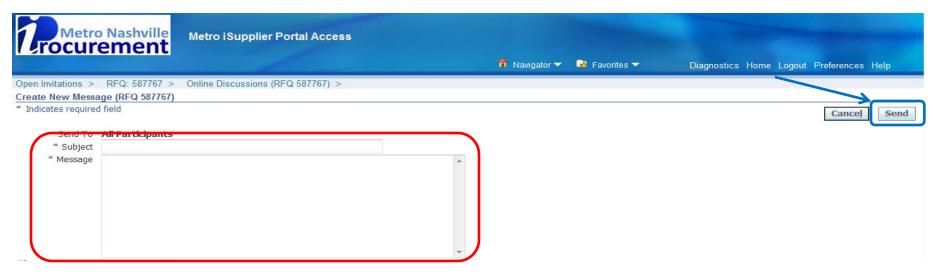


### Select: "Online Discussions" from Actions drop-down menu and

Click: "Go" (Remember: Be sure to submit your questions BEFORE THE ONLINE INQUIRY DEADLINE which is separate from the solicitation close date.)



### Click: "New Message" for submitting any formal questions that require a response from Metro



Enter: "Subject" and "Message"

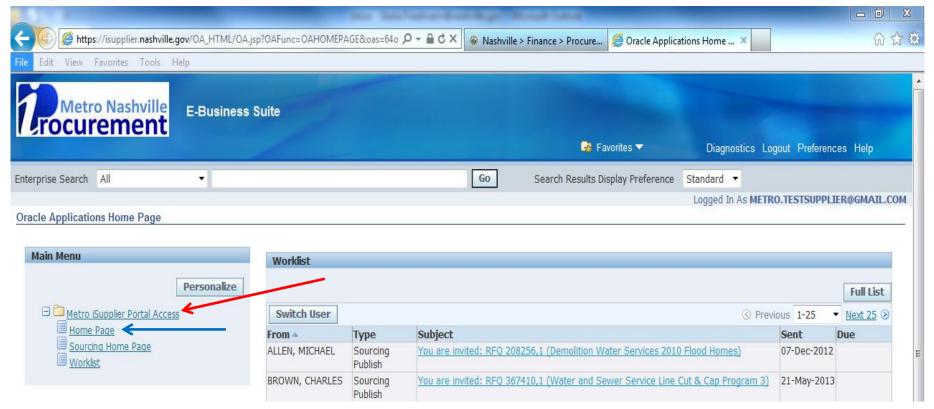
Click: "Send"

Note: Information in all online discussions can be seen by all potential bidders.

### Finding Purchase Orders

### **Finding Purchase Order**

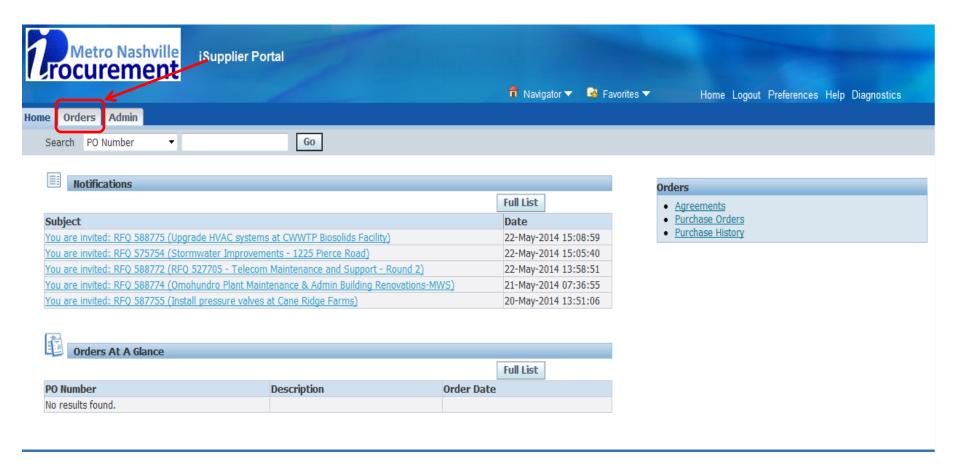
### Login to Metro iSupplier (see previous instructions)



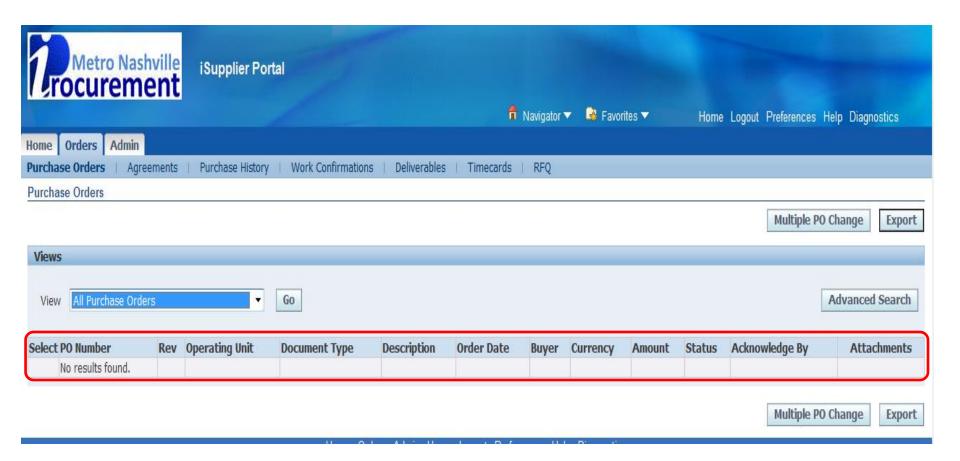
**Click: "Metro iSupplier Portal Access"** 

Click: "Home Page"

Note: Once a Purchase Order has been fully approved, the Purchase Order is emailed to all contacts who have been designated with a user account.



Click: "Orders" Tab



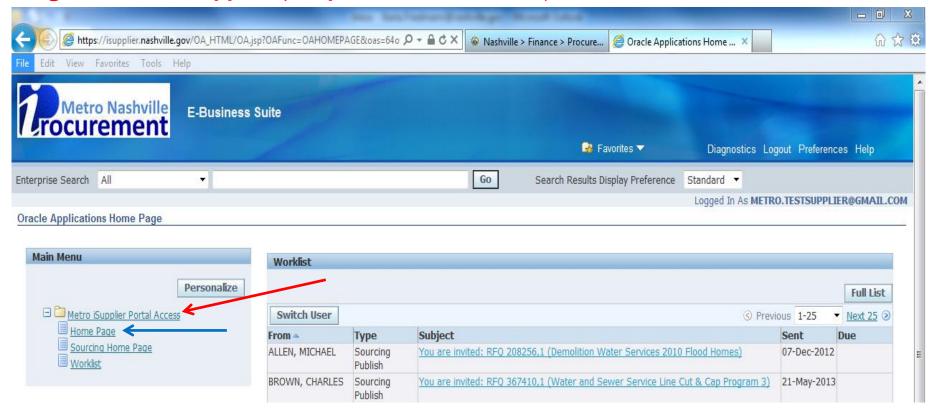
### Purchase Orders will be listed in this area.

**End of Procedure!!** 

# Running Report: Approved / Registered Small & Minority / Women Businesses

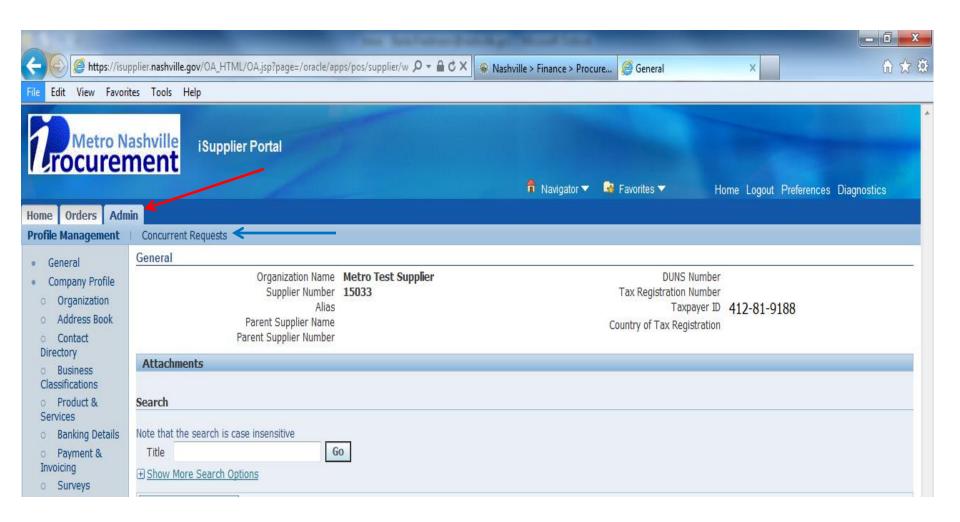
### Running Report: Approved / Registered Small & Minority / Women Businesses

### Login to Metro iSupplier (see previous instructions)



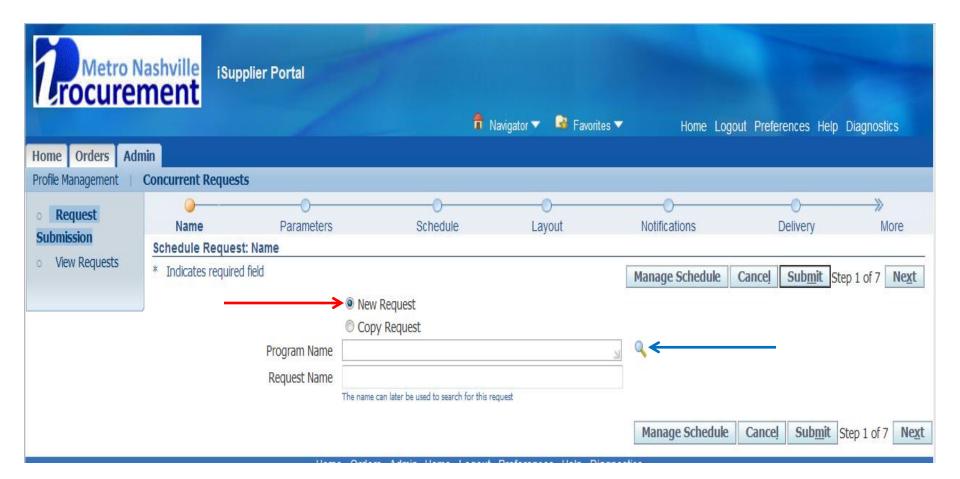
Click: "Metro iSupplier Portal Access"

Click: "Home Page"



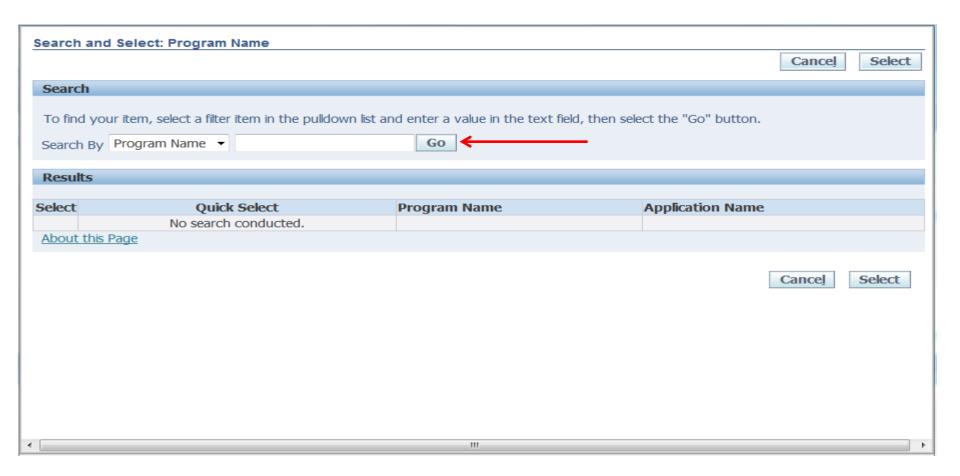
Click: "Admin" Tab

**Click: "Concurrent Requests"** 

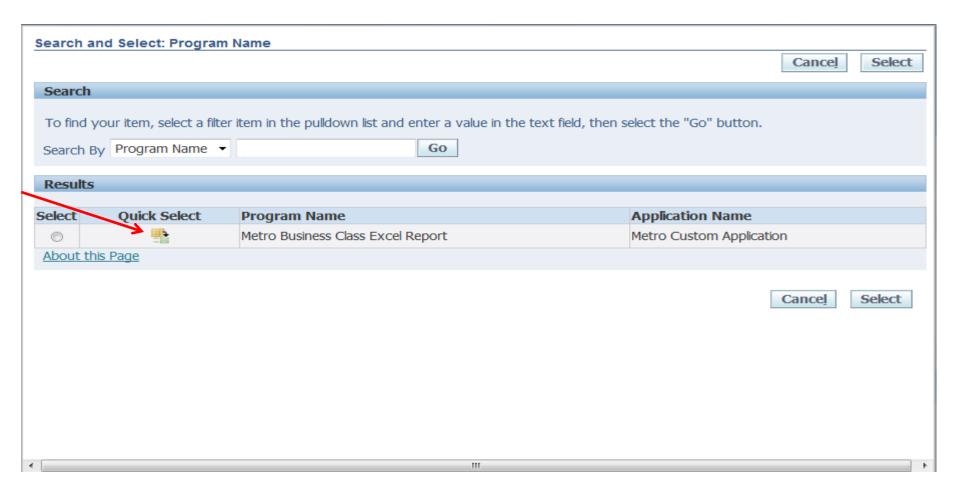


Verify: "New Request" is selected

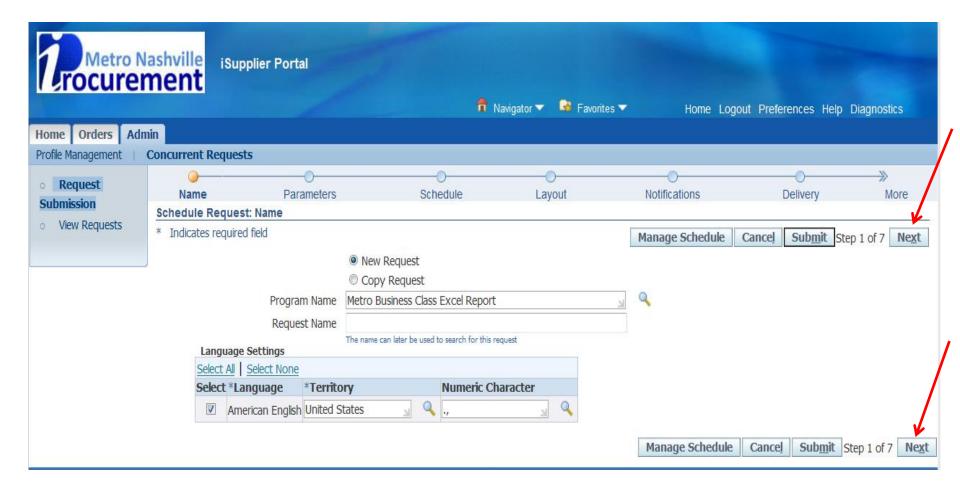
Click: "Magnifying Glass" to search for "Program Name"



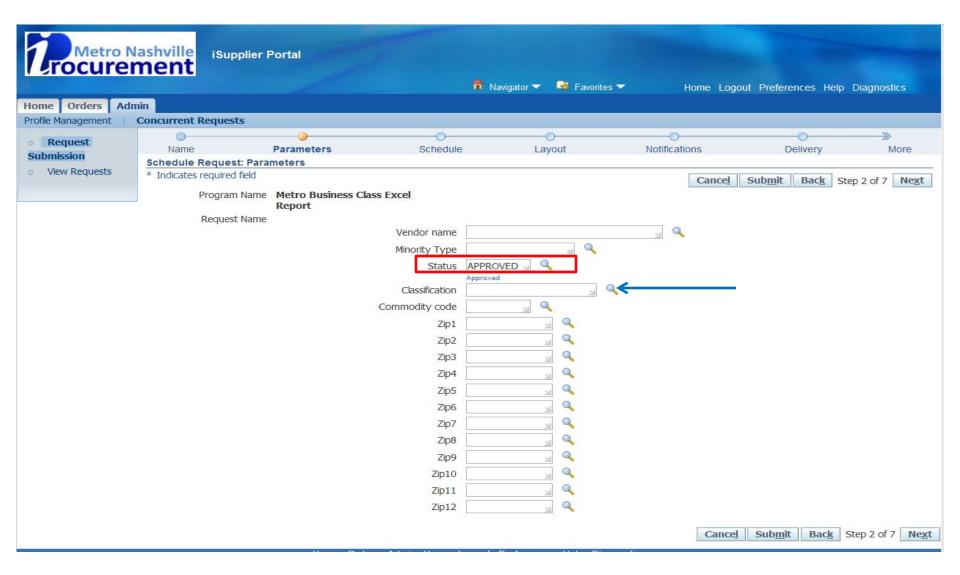
Click: "Go"



Click: "Quick Select" Icon (Metro Business Class Excel Report)

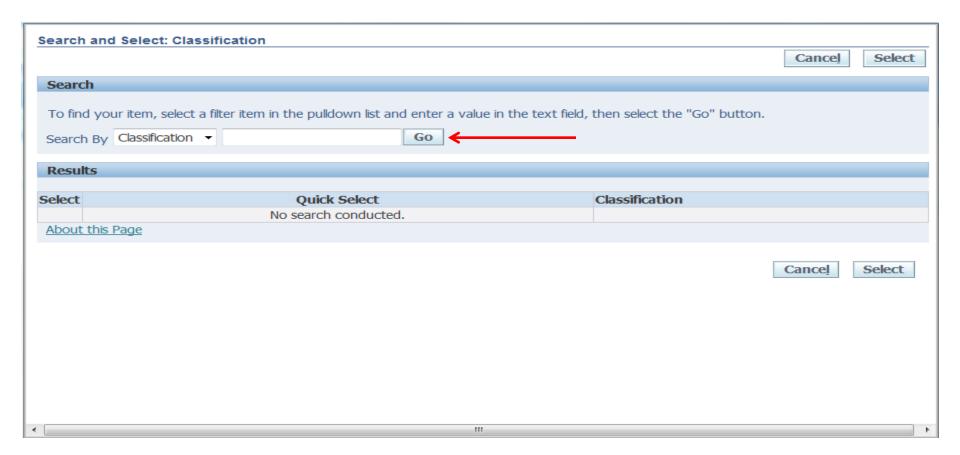


Click: "Next"

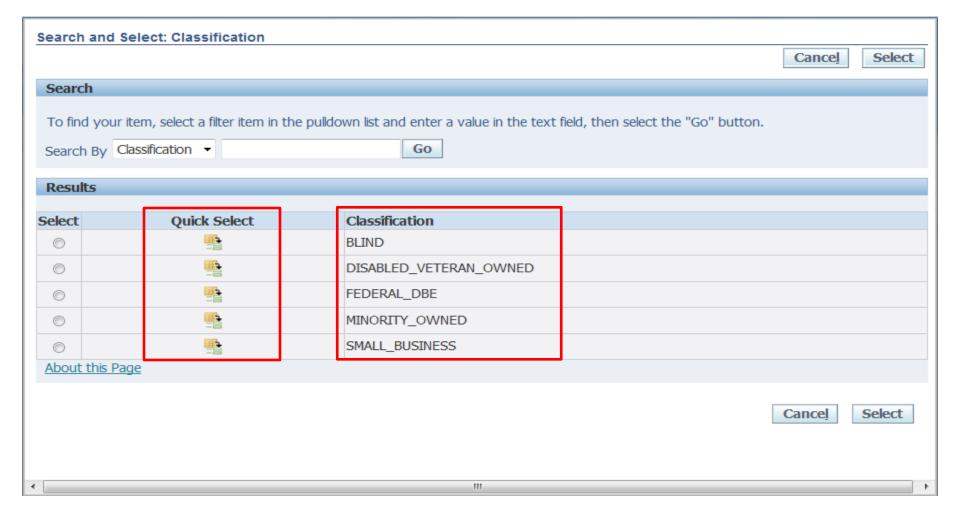


Verify: "Status" equals "Approved"

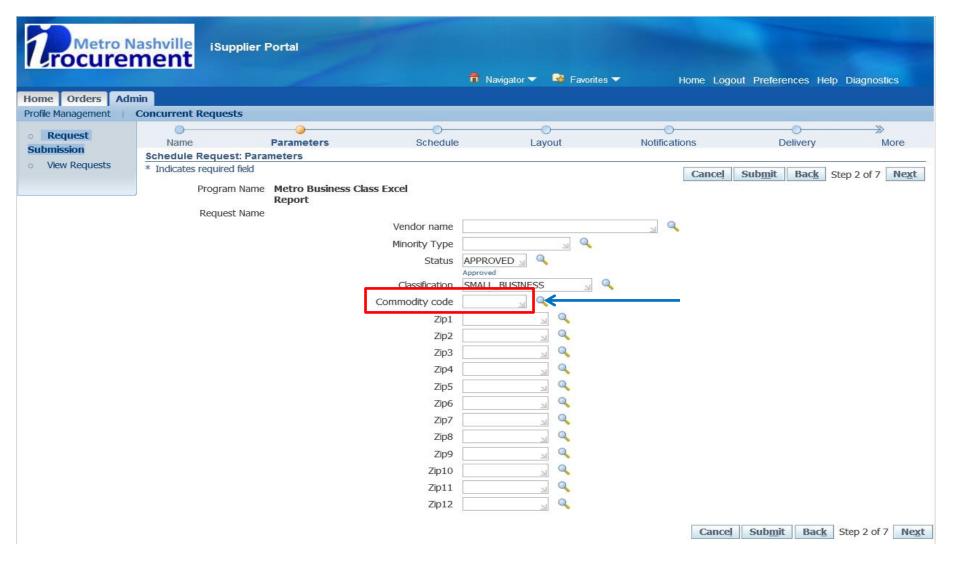
Click: "Magnifying Glass" to select "Classification"



Click: "Go"

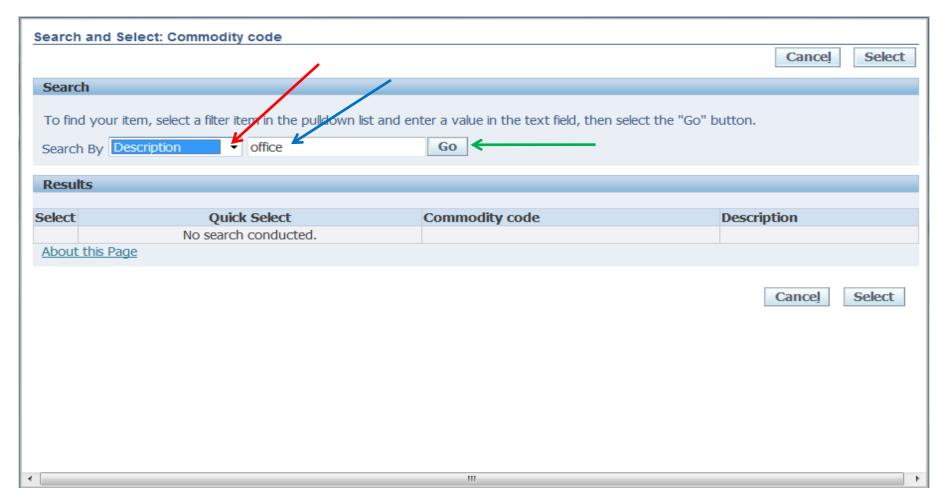


Select: the desired "Classification" by Clicking: the appropriate "Quick Select" icon



Type the "Commodity Code" you wish to use in this report or

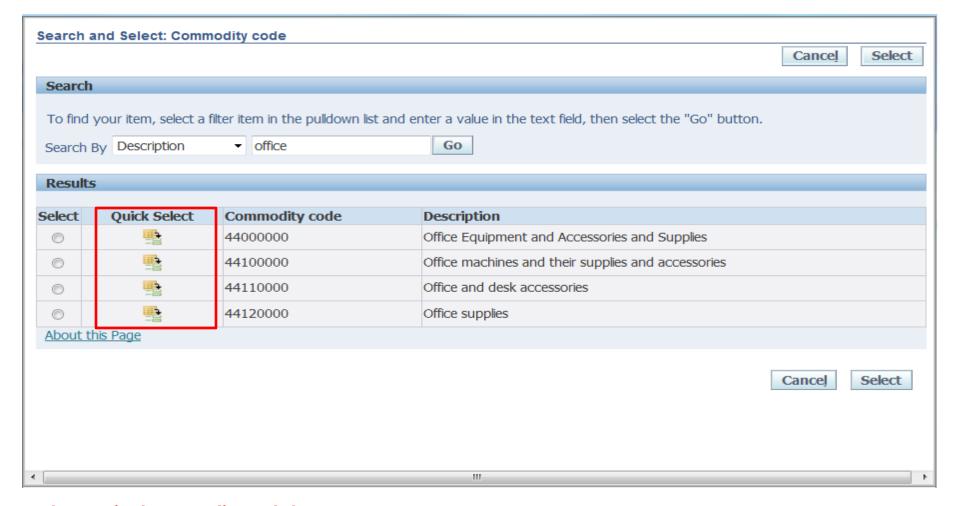
If you don't know the entire commodity code - Click: "Magnifying Glass" to select "Commodity Code"



Select: "Search By" Information (Commodity Code or Description)

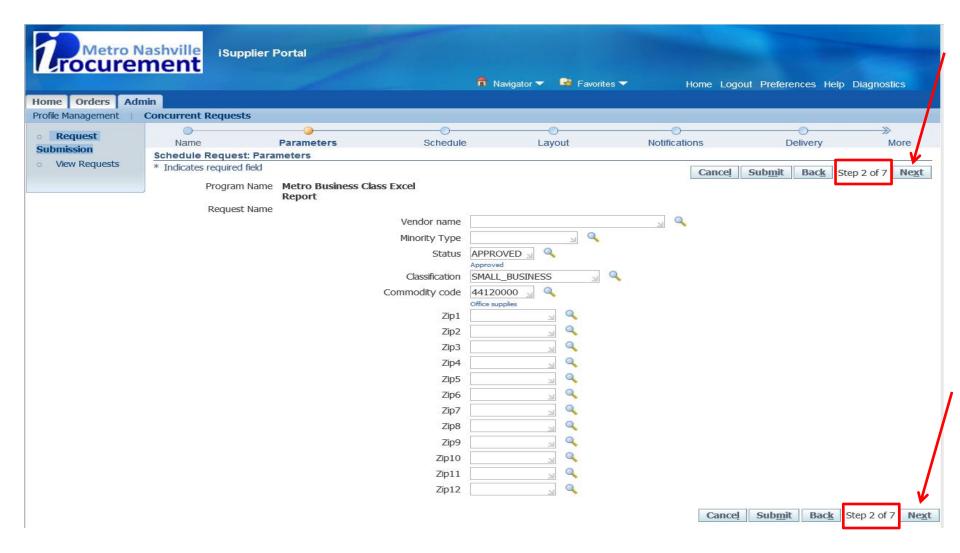
**Enter: "Search By" Criteria** 

Click: "Go"

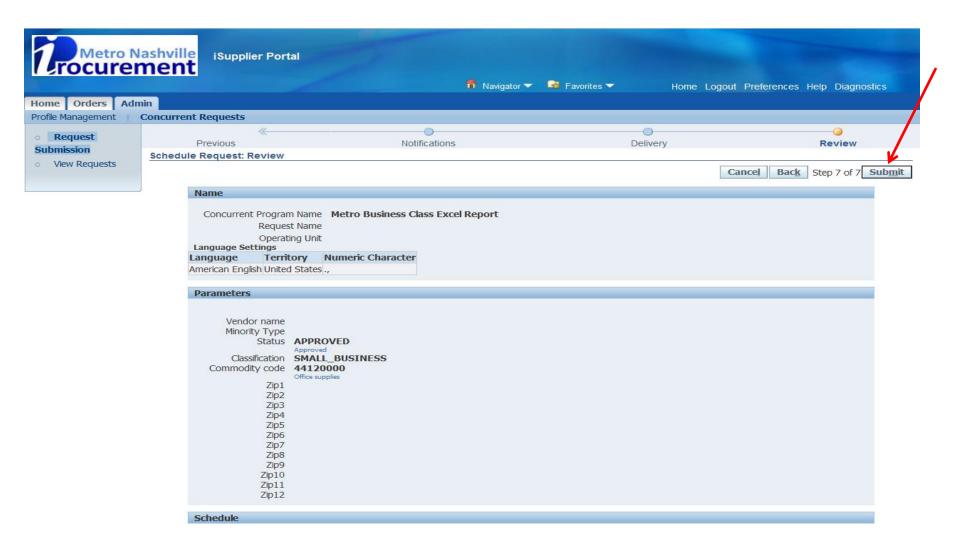


**Select Desired Commodity Code by:** 

**Clicking Appropriate "Quick Select" Icon** 



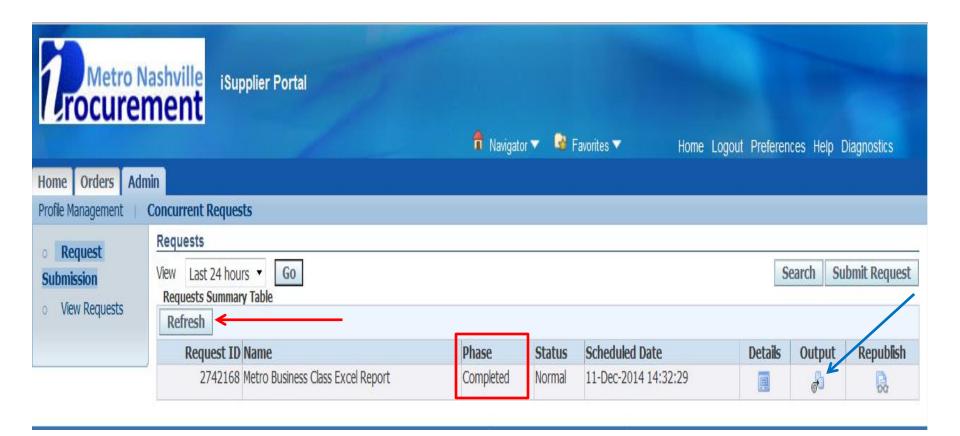
Click: "Next" until you reach "Step 7 of 7"



Click: "Submit"

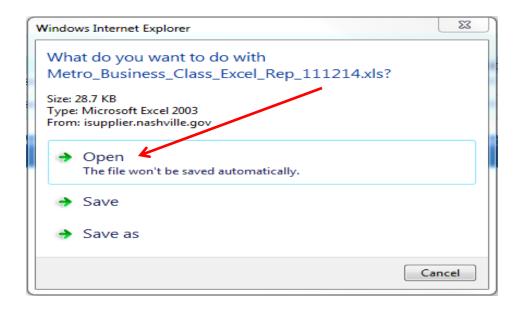


Click: "OK"

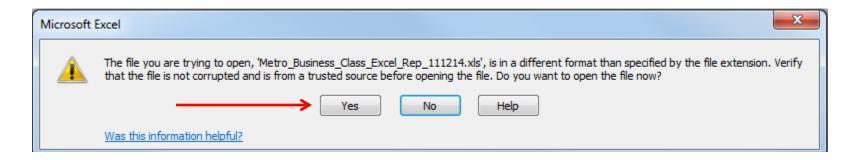


If the "Phase" column shows "Pending", Click "Refresh"

Once report indicates "Completed" in the "Phase" column, Click: "Output" icon to view details of report



### Click: "Open" to view report detail



You may receive this dialogue box.

Click: "Yes"

# Business Classification Report

Report Parameters:	<u> </u>
Run Time	12/11/2014 14:18 PM
Minority Type	
Status	APPROVED
Classification	SMALL BUSINESS
Commodity	44120000

Below is a list of approved Small and/or Minority/Women Owned Business Enterprises (MWBEs) that are registered with Metro under classification 44120000. If you are aware of other firms who meet Please note that Metro provides this list as a service to offerors who desire assistance in locating potential Small Businesses and/or MWBE subcontractors and suppliers, however, proposers are responsed.

entities we recognize = http://www.nashville.gov/dmsba/procurement\_nondiscrimination.asp

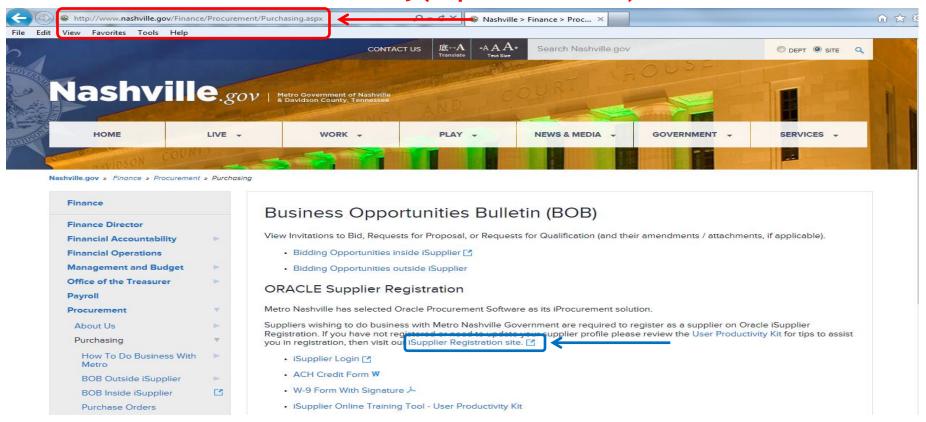
approval standards = http://www.nashville.gov/dmsba/small\_business\_status.asp

approval standards - http://www.mashvincigory.unisba/shari basiness statusiasb											
Vendor Name	Vendor No	Standard Industry Class	Address1	Address2	City	State	Zip	County	Class		Ow
DRS BATTERIES UNLIMITED INC	22	Retail Trade	PO BOX 158951		NASHVILLE	TN	37215-8951	DAVIDSON	SMALL	BUSINESS	
International Office Products	89	Wholesale Trade	PO Box 50421		Nashville	TN	37205	Davidson	SMALL	BUSINESS	
Rite Quality Office Supplies, Inc.	90	Retail Trade	710 N. Washington Street		Kokomo	IN	46901	Howard	SMALL	BUSINESS	
A.J. Business Supply, Inc.	1587	Retail Trade	704 Main Street		Nashville	TN	37206	Davidson	SMALL	BUSINESS	
Level Two Safety Inc	2450	Wholesale Trade	236 Raceway Dr, Ste 15		Mooresville	NC	28117	Iredell	SMALL	BUSINESS	
Columbia Data Systems, Inc	6927	Retail Trade	2002 Oakland Pkwy		Columbia	TN	38401	Maury	SMALL	BUSINESS	
Card Integrators Corporation	15328	Wholesale Trade	3625 Serpentine Drive		Los Alamitos	CA	90720	Orange	SMALL	BUSINESS	
Metro Office Solutions, INC.	18271		1501 Corporate Place	Suite 400	Lavergne	TN	37086	Rutherford	SMALL	BUSINESS	
Aurostar Corporation	19719		46560 Fremont Blvd	Unit 201	Fremont	CA	94538	Alameda	SMALL	BUSINESS	

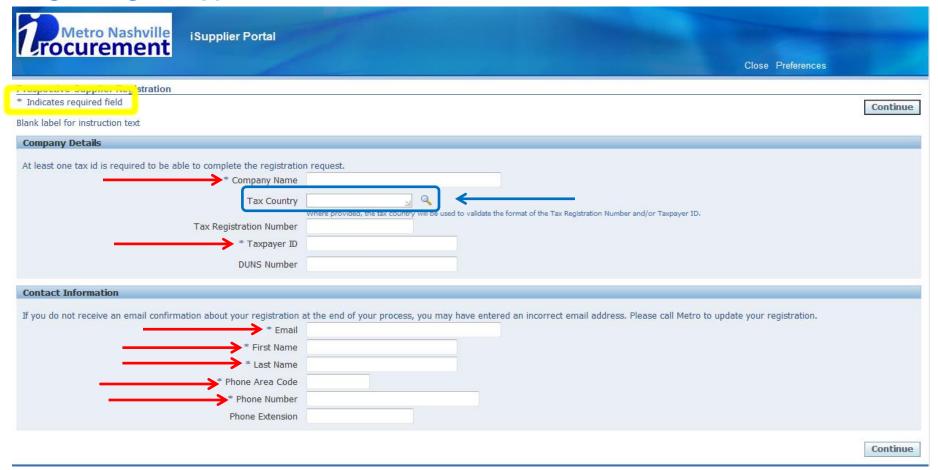
### The report will display in an Excel format.

### **End of Procedure!!**

### YOU MUST USE INTERNET EXPLORER 9 (or previous version) or Firefox!



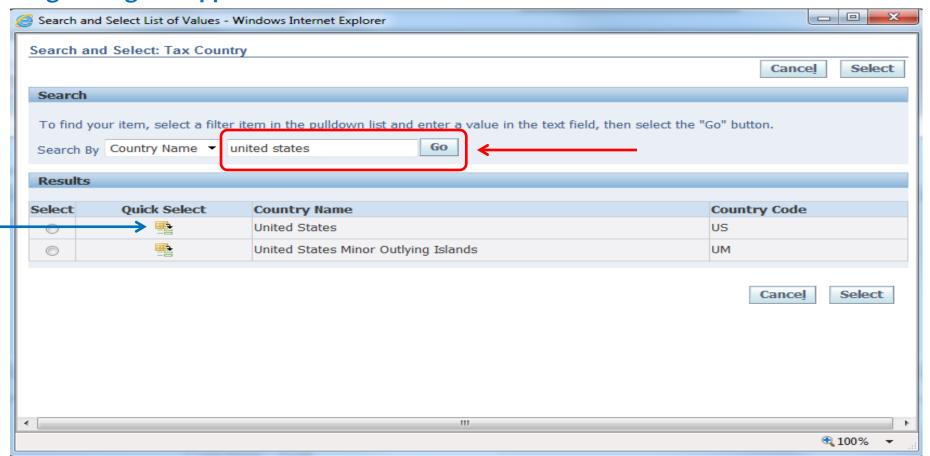
Type <a href="http://www.nashville.gov/Finance/Procurement/Purchasing.aspx">http://www.nashville.gov/Finance/Procurement/Purchasing.aspx</a> in the address section and hit Enter Click: "iSupplier Registration Site"



Enter: "Company Name, Taxpayer ID (which is your Federal Tax ID Number), Email, First and Last Name and Area Code and Phone Number"

Click: "Magnifying Glass" to enter Tax Country (You will receive an error message if Tax Country is manually typed.)

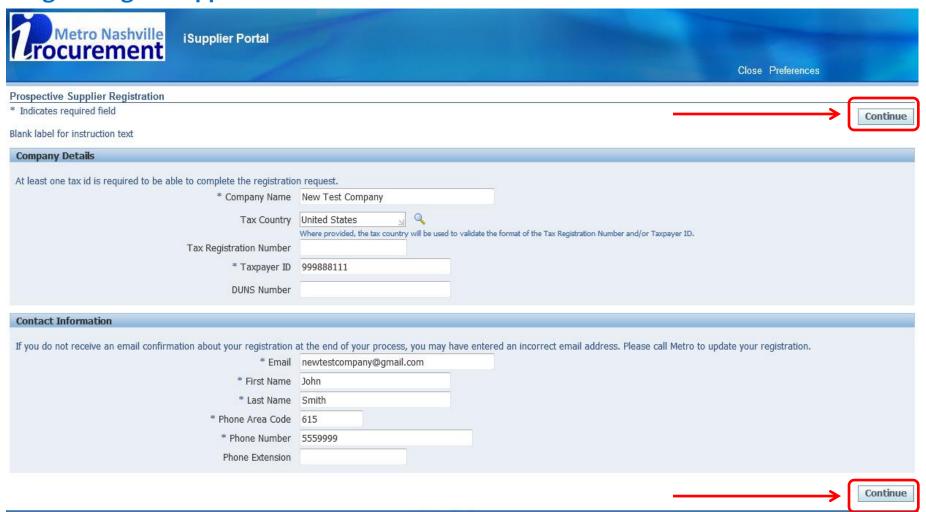
Note Highlighted Area: \* (asterisk) indicates required fields.



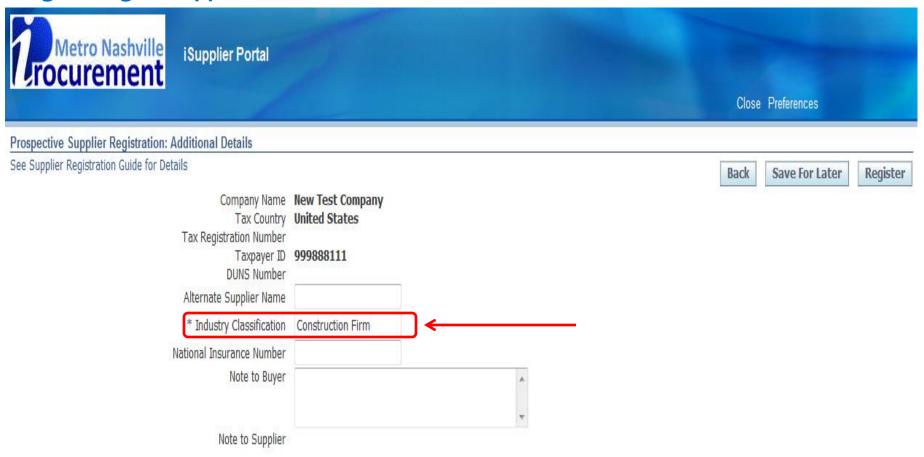
Type: "Country Name" and

Click: "Go"

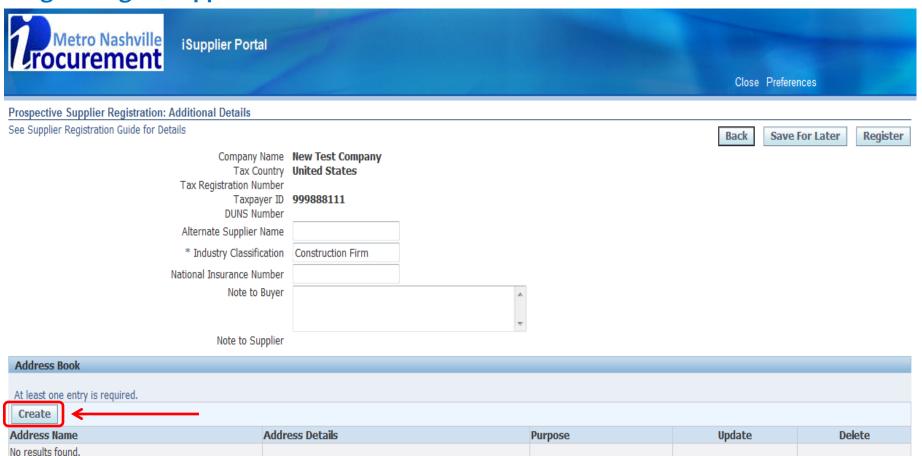
Click: "Quick Select Icon" for appropriate Country



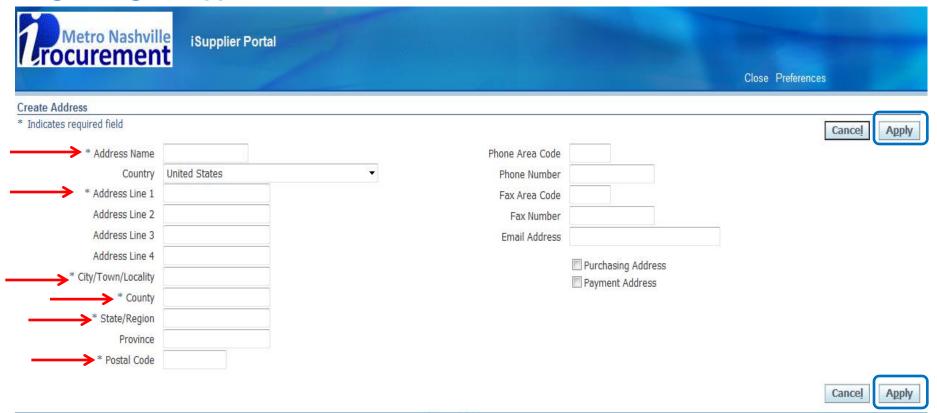
Click: "Continue"



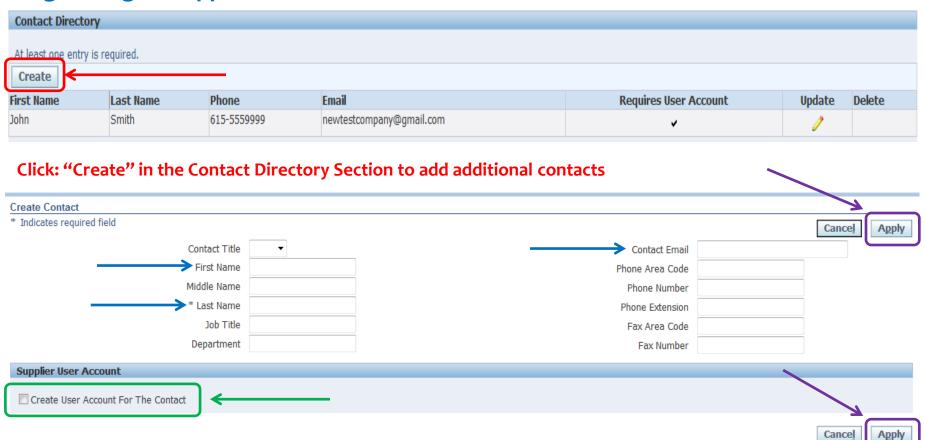
Enter: "Industry Classification" (Industry Classification is a description of what goods and / or services your company provides. Examples: Engineering, Construction, Office Equipment, etc.)



Click: "Create" in the Address Book Section



Complete ALL fields marked with an \* Click: "Apply"

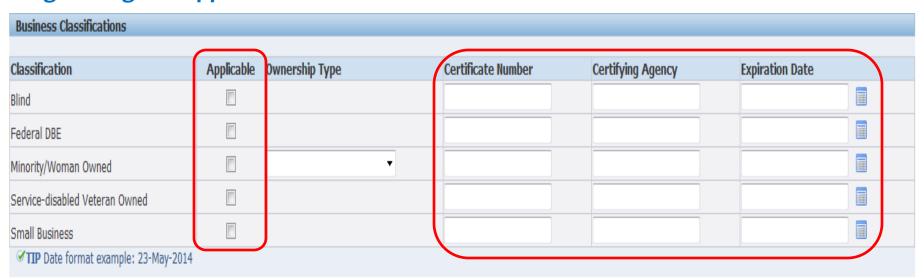


**Enter: "First and Last Name and Contact Email"** 

Select: "Create User Account For The Contact" to give access to make changes / updates to Supplier profile

Click: "Apply"

Note:: iSupplier will send out email notifications regarding Bid Opportunities to the contact user account whose last name is first alphabetically. Vendors are strongly encouraged to set up a distribution email account within their company to ensure that correct individuals receive these notifications. Please verify your email is correct before clicking Apply. If you create a User Account, your email address will be your user name. Purchase Orders are sent electronically to all email addresses in the Contact Directory that have a user account.



Select: Appropriate "Business Classifications" and Complete additional fields - "Certificate Number, Certifying Agency and Expiration Date" if Applicable



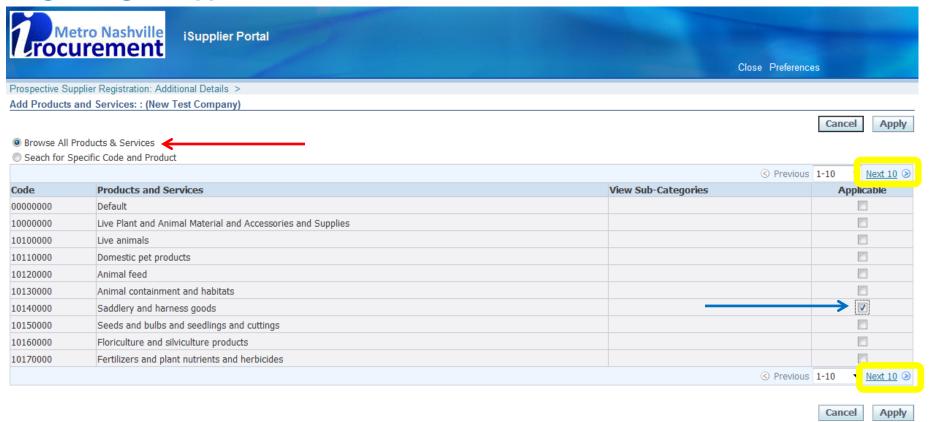
### Click: "Create" in the Products and Services Section

The commodity codes (Product / Services) attached to your profile are the determining factor in what bid opportunities you receive. The bid opportunities are sent via our Workflow Mailer automated emails.



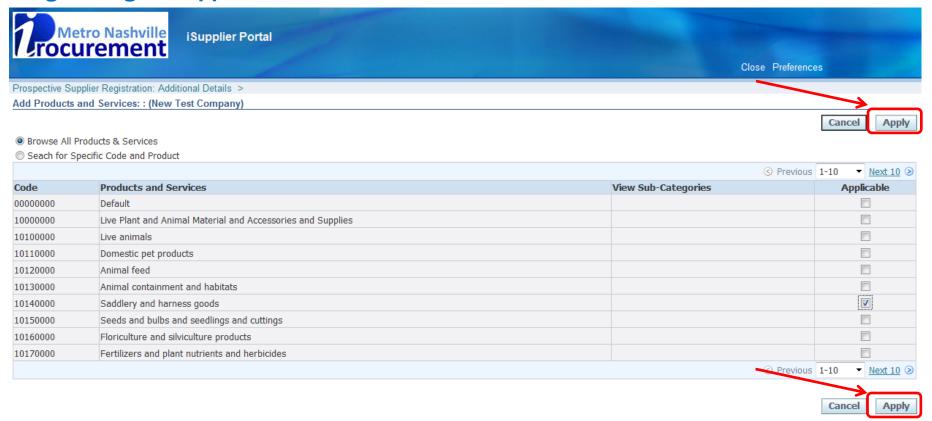
There are 2 different search methods, "Browse All Products & Services" (shows all codes in numerical order) and "Search for Specific Product & Service" (allows users to search by specific code or description).

Note: If Products and Services are not entered, your registration will not be submitted. It will remain in a "Draft Status" until you have completed this section.

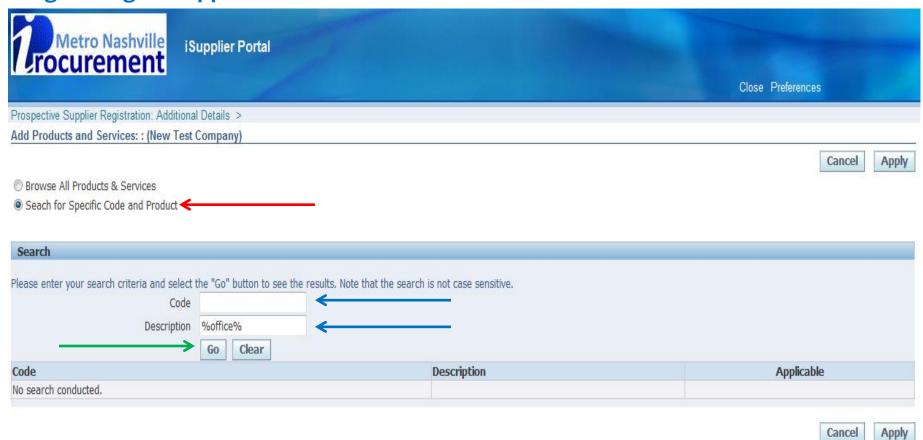


Select: "Browse All Products & Services" to search codes in numerical order Select: "Applicable Code"

Note: Highlighted Area – This page only shows 10 codes per view. Click "Next 10" to search all available codes.



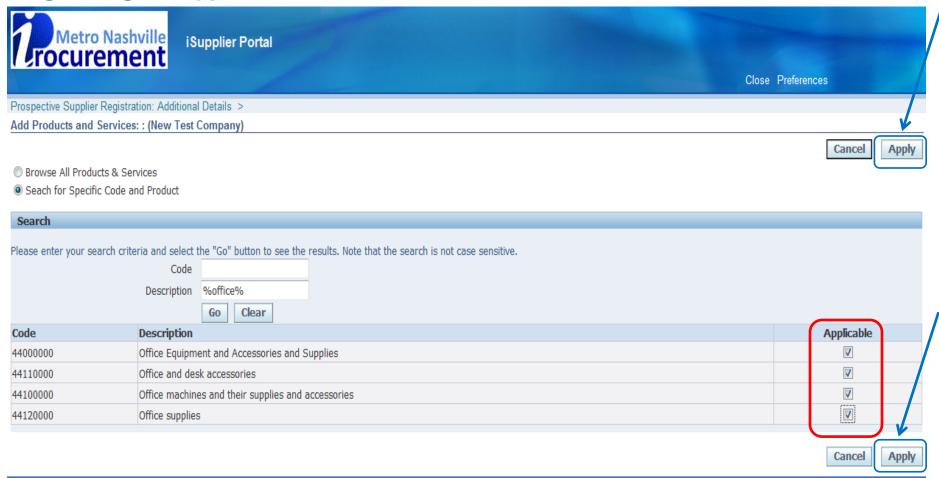
Click: "Apply"



Select: "Search for Specific Code and Product" to search by specific code or description

**Enter "Search Criteria"** 

Click: "Go"



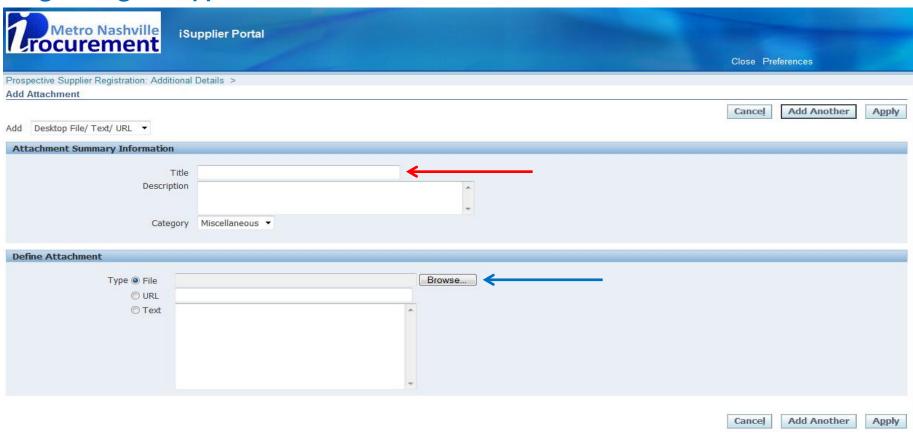
Select: "Applicable Codes"

Click: "Apply"

Note: In iSupplier, use the "%" as a wild card, allowing the system to search for the particular word or phrase at the beginning, middle and end of description.

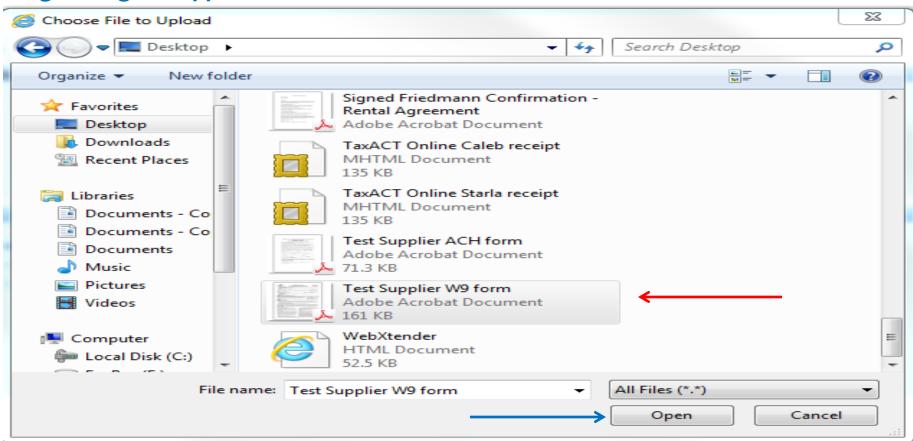


Click: "Add Attachments" to upload the W9 and ACH forms (Forms can be downloaded from: <a href="http://www.nashville.gov/Finance/Procurement/Purchasing.aspx">http://www.nashville.gov/Finance/Procurement/Purchasing.aspx</a>) (The W9 and ACH forms are not required at the time of registration but are required before any award can be made resulting in a Purchase Order or Contract.)



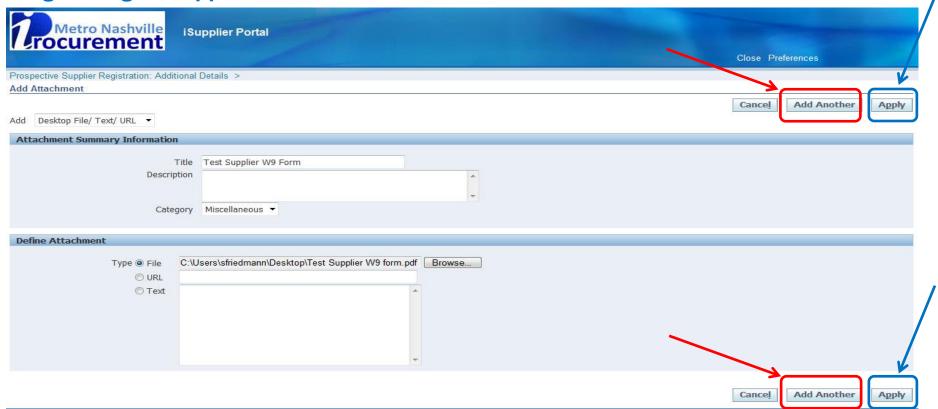
Enter: "Title"

Click: "Browse" your computer where forms have been saved to select appropriate document



### Find the appropriate file:

Select: "File" Click: "Open"



Click: "Add Another" and follow previous instructions on attaching documents if there are other documents that need to be attached

Click: "Apply" when all desired documents have been selected



Click: "Register" after all information has been entered.

After completing the registration, you should receive a confirmation email from "Workflow Mailer" with a time-sensitive (approximately 24 hours after your received your email) password to use for initial login to iSupplier. Password must be typed exactly as it appears in the email. Check both your inbox and spam folder (depending on how your email security settings classify the email sender). You will use this temporary password for initial sign-in and then you will be prompted to create a new password for security purposes.

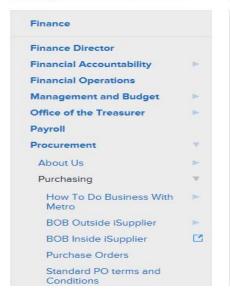
Your password should meet the following criteria:

- \* Must be nine characters
- \* Must contain at least one number or special character (examples: !, \*, %, \$)
- \* Cannot contain back to back letters, numbers or characters (example: you cannot use "progress)
- \* Passwords are case sensitive

You can login to iSupplier by going to http://www.nashville.gov/Finance/Procurement/Purchasing.aspx and clicking the "iSupplier Login" link (see below).



Nashville.gov » Finance » Procurement » Purchasing



### Business Opportunities Bulletin (BOB)

View Invitations to Bid, Requests for Proposal, or Requests for Qualification (and their amendments / attachments, if applicable).

- Bidding Opportunities inside iSupplier
- · Bidding Opportunities outside iSupplier

### **ORACLE Supplier Registration**

Metro Nashville has selected Oracle Procurement Software as its iProcurement solution.

Suppliers wishing to do business with Metro Nashville Government are required to register as a supplier on Oracle iSupplier Registration. If you have not registered or need to update your supplier profile please review the User Productivity Kit for tips to assist you in registration, then visit our Supplier Registration site.

- iSupplier Login
- ACH Credit Form W
- W-9 Form With Signature >
- · iSupplier Online Training Tool User Productivity Kit

For questions about supplier registration e-mail iSupplier@nashville.gov  $\[ egin{subarray}{c} \end{supplier} \]$ 

Now you will be taken to the iSupplier login screen which should look like the picture below. Enter your login information to proceed into iSupplier. Your username is your email address and your password will be the temporary password for the initial setup and then the new password once you have changed it.



Please contact our iSupplier support group via email at <a href="mailto:isupplier@nashville.gov">isupplier@nashville.gov</a> if you run into any errors or need additional help with navigating through the iSupplier site. We are always happy to assist you!!!